## **DELIVERY STANDARDS**

	IMPORTANT UPDATES	
EFFECTIVE	DESCRIPTION	LOCATION
June 21, 2021	Updated delivery standards.	Table 9 Table 27 Table 29
May 17, 2021	Updated delivery standards.	Table 27 Table 29
April 19, 2021	Updated delivery standards.	Table 8 Table 9 Table 11 Table 26 Table 27 Table 28 Table 29
February 6, 2021	Updated table 4 to include PCT Special Handling Service.	Table 4
November 16, 2020	Updated delivery standards.	Table 10 Table 27 Table 29
October 19, 2020	Updated notification they are subject to change without notice.  Updated delivery standards. Added notification they are subject to change without notice.	Table 19  Table 17  Table 20  Table 21  Table 22  Table 23  Table 24  Table 25  Table 26  Table 27  Table 28
September 21, 2020	Updated delivery standards. Added notification they are subject to change without notice.	Table 29  Table 10 Table 12 Table 13 Table 14 Table 15 Table 16 Table 18 Table 19 Table 21 Table 22 Table 24 Table 25 Table 27 Table 29
	/ Standards?definitions	
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#### 1 WHAT ARE DELIVERY STANDARDS?

Delivery standards represent the expected transit time in business days from the day of deposit (day 0) to delivery for items deposited before the local cut-off time. A business day is a day other than Saturday, Sunday, a statutory holiday and any day observed as a holiday by Canada Post. For all services, deposits on days other than business days are considered as being accepted on the next business day. Items deposited after the last collection time specified on the street letter box or after the cut-off time of the deposit location approved by Canada Post are considered as being deposited on the next business day. Visit canadapost.ca/cutofftimes for the list of deposit location cut-off times. Delivery standards are based on available transportation and, therefore, are subject to change without notice.

The delivery standards do not applies to items that are return to sender or forwarded.

### 1.1 Important definitions

- **Local** Where the destination city/town is the same as the originating city/town.
- **Provincial** Where the destination city/town is in the same province as the originating city/town.
- **Regional** Where the destination city/town is in the same region as the originating city/town. Canadian regions are grouped according to Table 1.

**Table 1: Canadian regions** 

REGION	GEOGRAPHICAL AREA
Atlantic	New Brunswick, Newfoundland and Labrador, Nova Scotia and Prince Edward Island
Central	Québec and Ontario, including Northwestern Ontario (Postal Codes <sup>OM</sup> P7A-P7L, P8N, P8T, P9A, P9N, P0T-P0Y)
Western	British Columbia, Alberta, Saskatchewan, Manitoba and Northwestern Ontario (Postal Codes P7A-P7L, P8N, P8T, P9A, P9N, P0T-P0Y)
Nunavut East	X0A
Nunavut West	X0B and X0C
Northwest Territories	X0E, X0G and X1A
Yukon	Y0A, Y0B and Y1A

- National Where the destination city/town is in a different region as the originating city/town.
- **FSA** (Forward Sortation Area) is the first 3 characters of the Postal Code. The FSA identifies the major geographic area in an urban or rural location
- **LDU** (Local Delivery Unit) is the last 3 characters of the Postal Guide. The LDU identifies the smallest delivery unit within the FSA
- **Processing facility** a facility at which parcels and mail are separated, sorted and transported to destination facilities for further processing or delivery. See Table 8 for DM/TM and Table 11 for Parcels.

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- **Major urban centre** a location with a processing facility for sorting, processing and distributing parcels and mail. Delivery standards to and from major urban centres are shortest because parcels and mail do not need to be transported to or from a processing facility before they are delivered Table 8 for DM/TM and Table 11 for Parcels.
- **Non-major urban centre** a location without a processing facility. Delivery standards to or from non-major urban centres are longer because non-local parcels and mail need to be transported to or from a processing facility before they can be delivered. See Table 8 for DM/TM and Table 11 for Parcels.
- **Northern regions and remote areas** a location that is far removed from major urban centres or that receives infrequent service. All remote areas are listed in Table 9.

#### 2 DIRECT MARKETING AND TRANSACTION MAIL

The following table provides an overview of the applicable delivery standards. Delivery standards are not guaranteed.

Table 2: Delivery standards for Direct Marketing and Transaction Mail (domestic)

Services	FOR DETAILS	-	AJOR URB CENTRES			MAJOR U CENTRES		NORTHERN REGIONS AND REMOTE CENTRES			
	SEE TABLE	L	Р	N	L	P	N	L	Р	N	
Personalized Mail™ and Postal Code Targeting (Machineable standard)	3	3	4	5	3	4	5	3	4 to 7	5 to 9	
Personalized Mail™ (Special Handling and Machineable Oversize) and Publications Mail™*	4	3	3 to 5	4 to 8	3	3 to 5	5 to 9	3	3 to 6	5 to 13	
Lettermail™ (Incentive Lettermail™ and Registered Mail™) and Business Reply Mail™	5	2	3	4	2	3	4	2	3 to 6	4 to 8	
Neighbourhood Mail <sup>TM</sup> **	6 and 7	2	3 to 4	3 to 7	2	3 to 4	5 to 9	2	3 to 5	6 to 13	

L = Local, P = Provincial, N = National

- \* Subtract 1 day for time-committed Publications Mail.
- \*\* For Neighbourhood Mail only, please refer to Table 7 (delivery cycle) to determine the delivery standard applicable to your mailing and add it to the transportation time above.

NOTE: Table 8 or Table 9 will identify the processing facility and the classification (i.e. whether it is located in a major urban centre, non-major urban centre or remote area) of the FSA where your mailing will be deposited or delivered.

## 2.1 Personalized Mail™ and Postal Code Targeting (Machineable standard)

In order to calculate the estimated delivery standard for these services, follow the steps below:

- 1. Using Table 8, determine the FSA where your mailing will be deposited to find the associated processing facility;
- 2. Using Table 8, determine the FSA where your mailing will be <u>delivered</u> to find the associated processing facility;
- 3. Using Table 3, calculate the delivery standard by using the applicable processing facilities identified above.

**Table 3: Personalized Mail and Postal Code Targeting (Machineable standard)** 

	Pers	ona	lizec	l Ma	nil aı	nd P	osta	al Co	ode '	Targ	etin	g (N	/lach	ine	able	sta	nda	r <b>d)</b>
FROM / TO		own																
Processing Facility	Calgary	Charlottetown	Edmonton	Halifax	Hamilton	London	Moncton	Montréal	Ottawa	Québec	Regina	Saint John	Saskatoon	St. John's	Toronto	Vancouver	Victoria	Winnipeg
Calgary	3	5	4	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5
Charlottetown	5	3	5	4	5	5	4	5	5	5	5	4	5	4	5	5	5	5
Edmonton	4	5	3	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5
Halifax	5	4	5	3	5	5	4	5	5	5	5	4	5	4	5	5	5	5
Hamilton	5	5	5	5	3	4	5	5	4	5	5	5	5	5	4	5	5	5
London	5	5	5	5	4	3	5	5	4	5	5	5	5	5	4	5	5	5
Moncton	5	4	5	4	5	5	3	5	5	5	5	4	5	4	5	5	5	5
Montréal	5	5	5	5	5	5	5	3	4	4	5	5	5	5	4	5	5	5
Ottawa	5	5	5	5	4	4	5	4	3	4	5	5	5	5	4	5	5	5
Québec	5	5	5	5	5	5	5	4	4	3	5	5	5	5	5	5	5	5
Regina	5	5	5	5	5	5	5	5	5	5	3	5	4	5	5	5	5	4
Saint John	5	4	5	4	5	5	4	5	5	5	5	3	5	4	5	5	5	5
Saskatoon	5	5	5	5	5	5	5	5	5	5	4	5	3	5	5	5	5	4
St. John's	5	4	5	4	5	5	4	5	5	5	5	4	5	3	5	5	5	5
Toronto	5	5	5	5	4	4	5	4	4	5	5	5	5	5	3	5	5	5
Vancouver	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	3	4	5
Victoria	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	3	5
Winnipeg	5	5	5	5	5	5	5	5	5	5	4	5	4	5	5	5	5	3

#### **Exceptions:**

- 1. If the FSA where your mailing will be deposited or delivered is located in a non-major urban centre, add 1 day.
- 2. If the FSA where your mailing will be deposited or delivered is in a remote area, add up to 9 days. See Table 9 to determine if your FSA is in a remote area.

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## 2.2 Personalized Mail™ (Special Handling and Machineable Oversize) and Publications Mail™

In order to calculate the estimated delivery standard for these services, follow the steps below:

- 1. Using Table 8, determine the FSA where your mailing will be deposited to find the associated processing facility;
- 2. Using Table 8, determine the FSA where your mailing will be <u>delivered</u> to find the associated processing facility;
- 3. Using Table 4, calculate the delivery standard by using the applicable processing facilities identified above.

Table 4: Personalized Mail and Postal Code Targeting Special Handling, Machineable Oversize and Publications Mail

	Personalized Mail and Postal Code Targeting Special Handling, Machineable Oversize and Publications Mail																	
FROM / TO Processing Facility	Calgary	Charlottetown	Edmonton	Halifax	Hamilton	London	Moncton	Montréal	Ottawa	Québec	Regina	Saint John	Saskatoon	St. John's	Toronto	Vancouver	Victoria	Winnipeg
Calgary	3	7	4	7	6	6	7	6	6	6	5	7	5	8	6	5	5	5
Charlottetown	7	3	7	4	6	6	4	5	5	5	7	4	7	5	6	8	8	7
Edmonton	4	7	3	7	6	6	7	6	6	6	5	7	5	8	6	5	5	5
Halifax	7	4	7	3	6	6	4	5	5	5	7	4	7	5	6	8	8	7
Hamilton	7	6	7	6	3	4	6	5	4	5	6	6	6	7	4	8	8	6
London	7	6	7	6	4	3	6	5	4	5	6	6	6	7	4	8	8	6
Moncton	7	4	7	4	6	6	3	5	5	5	7	4	7	5	6	8	8	7
Montréal	6	5	6	5	5	5	5	3	4	4	6	5	6	6	5	7	7	6
Ottawa	6	5	6	5	4	4	5	4	3	4	6	5	6	6	4	7	7	6
Québec	6	5	6	5	5	5	5	4	4	3	6	5	6	6	5	7	7	6
Regina	5	7	5	7	6	6	7	6	6	6	3	7	4	8	6	6	6	4
Saint John	7	4	7	4	6	6	4	5	5	5	7	3	7	5	6	8	8	7
Saskatoon	5	7	5	7	6	6	7	6	6	6	4	7	3	8	6	6	6	4
St. John's	8	5	8	5	7	7	5	6	6	6	8	5	8	3	7	8	8	8
Toronto	7	6	7	6	4	4	6	5	4	5	6	6	6	7	3	8	8	6
Vancouver	5	8	5	8	7	7	8	7	7	7	6	8	6	8	7	3	4	6
Victoria	5	8	5	8	7	7	8	7	7	7	6	8	6	8	7	4	3	6
Winnipeg	5	7	5	7	6	6	7	6	6	6	4	7	4	8	6	6	6	3

#### **Exceptions:**

- 1. If the FSA where your mailing will be deposited or delivered is located in a non-major urban centre, add 1 day.
- 2. Add 1 day for Dimensional Personalized Mail.
- 3. Subtract 1 day for time-committed Publications Mail.
- 4. If the FSA where your mailing will be deposited or delivered is in a remote area, add up to 9 days. See Table 9 to determine if your FSA is in a remote area.

## 2.3 Lettermail™ (Incentive Lettermail™ and Registered Mail™) and Business Reply Mail™

In order to calculate the estimated delivery standard for these services, follow the steps below:

- 1. Using Table 8, determine the FSA where your mailing will be deposited to find the associated processing facility;
- 2. Using Table 8, determine the FSA where your mailing will be delivered to find the associated processing facility;
- 3. Using Table 5, calculate the delivery standard by using the applicable processing facilities identified above.

Table 5: Lettermail (Incentive Lettermail and Registered Mail) and Business Reply Mail™

Lettermai	l (Ind	ent	ive L	.ette	erma	il an	d Re	gist	ered:	l Ma	il) a	nd B	usin	ess	Repl	у Ма	ail™	
FROM / TO Processing Facility	Calgary	Charlottetown	Edmonton	Halifax	Hamilton	London	Moncton	Montréal	Ottawa	Québec	Regina	Saint John	Saskatoon	St. John's	Toronto	Vancouver	Victoria	Winnipeg
Calgary	2	4	3	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Charlottetown	4	2	4	3	4	4	3	4	4	4	4	3	4	3	4	4	4	4
Edmonton	3	4	2	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Halifax	4	3	4	2	4	4	3	4	4	4	4	3	4	3	4	4	4	4
Hamilton	4	4	4	4	2	3	4	4	3	4	4	4	4	4	3	4	4	4
London	4	4	4	4	3	2	4	4	3	4	4	4	4	4	3	4	4	4
Moncton	4	3	4	3	4	4	2	4	4	4	4	3	4	3	4	4	4	4
Montréal	4	4	4	4	4	4	4	2	3	3	4	4	4	4	3	4	4	4
Ottawa	4	4	4	4	3	3	4	3	2	3	4	4	4	4	3	4	4	4
Québec	4	4	4	4	4	4	4	3	3	2	4	4	4	4	4	4	4	4
Regina	4	4	4	4	4	4	4	4	4	4	2	4	3	4	4	4	4	3
Saint John	4	3	4	3	4	4	3	4	4	4	4	2	4	3	4	4	4	4
Saskatoon	4	4	4	4	4	4	4	4	4	4	3	4	2	4	4	4	4	3
St. John's	4	3	4	3	4	4	3	4	4	4	4	3	4	2	4	4	4	4
Toronto	4	4	4	4	3	3	4	3	3	4	4	4	4	4	2	4	4	4
Vancouver	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	2	3	4
Victoria	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	3	2	4
Winnipeg	4	4	4	4	4	4	4	4	4	4	3	4	3	4	4	4	4	2

**Exception:** If the FSA where your mailing will be deposited or delivered is in a remote area, add up to 9 days. See Table 9 to determine if your FSA is in a remote area.

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### 2.4 Neighbourhood Mail™

In order to calculate the estimated delivery standard for this service, simply add the transportation time and the delivery cycle by following these steps:

- 1. Using Table 8, determine the FSA where your mailing will be deposited to find the associated processing facility;
- 2. Using Table 8, determine the FSA where your mailing will be <u>delivered</u> to find the associated processing facility;
- 3. Using Table 6, calculate the **transportation time** by using the applicable processing facilities identified above;
- 4. Using Table 7, determine the **delivery cycle** applicable to your mailing and **add it to the transportation time**.

**Table 6: Neighbourhood Mail transportation time** 

	Neighbourhood Mail Transportation Time																	
FROM / TO Processing Facility	Calgary	Charlottetown	Edmonton	Halifax	Hamilton	London	Moncton	Montréal	Ottawa	Québec	Regina	Saint John	Saskatoon	St. John's	Toronto	Vancouver	Victoria	Winnipeg
Calgary	2	6	3	6	5	5	6	5	5	5	4	6	4	7	5	4	4	4
Charlottetown	6	2	6	3	5	5	3	4	4	4	6	3	6	4	5	7	7	6
Edmonton	3	6	2	6	5	5	6	5	5	5	4	6	4	7	5	4	4	4
Halifax	6	3	6	2	5	5	3	4	4	4	6	3	6	4	5	7	7	6
Hamilton	6	5	6	5	2	3	5	4	3	4	5	5	5	6	3	7	7	5
London	6	5	6	5	3	2	5	4	3	4	5	5	5	6	3	7	7	5
Moncton	6	3	6	3	5	5	2	4	4	4	6	3	6	4	5	7	7	6
Montréal	5	4	5	4	4	4	4	2	3	3	5	4	5	5	4	6	6	5
Ottawa	5	4	5	4	3	3	4	3	2	3	5	4	5	5	3	6	6	5
Québec	5	4	5	4	4	4	4	3	3	2	5	4	5	5	4	6	6	5
Regina	4	6	4	6	5	5	6	5	5	5	2	6	3	7	5	5	5	3
Saint John	6	3	6	3	5	5	3	4	4	4	6	2	6	4	5	7	7	6
Saskatoon	4	6	4	6	5	5	6	5	5	5	3	6	2	7	5	5	5	3
St. John's	7	4	7	4	6	6	4	5	5	5	7	4	7	2	6	7	7	7
Toronto	6	5	6	5	3	3	5	4	3	4	5	5	5	6	2	7	7	5
Vancouver	4	7	4	7	6	6	7	6	6	6	5	7	5	7	6	2	3	5
Victoria	4	7	4	7	6	6	7	6	6	6	5	7	5	7	6	3	2	5
Winnipeg	4	6	4	6	5	5	6	5	5	5	3	6	3	7	5	5	5	2

#### **Exceptions:**

- 1. If the FSA where your mailing will be deposited or delivered is located in a non-major urban centre, add 1 day.
- 2. If the FSA where your mailing will be deposited or delivered is in a remote area, add up to 9 days. See Table 9 to determine if your FSA is in a remote area.

Table 7: Neighbourhood Mail delivery cycle

Category	THICKNESS	WEIGHT	DELIVERY CYCLE*
Standard and Oversize	up to 0.75 in. (1.91 cm)	up to 200 g (7.05 oz.)	up to 3 business days
	up to 1 in. (2.54 cm)	up to 300 g (10.58 oz.)	up to 4 business days
		up to 500 g (17.64 oz.)	up to 9 business days

\* For non-letter carrier routes, the delivery cycle, in business days, is 1 day for items up to 500 g (17.64 oz.) and 3 to 5 days for items up to 1,000 g (35.3 oz.) with a maximum thickness of 1.5 in. (3.81 cm).

## 2.5 Processing Facilities and Remote Areas for Direct Marketing and Transaction Mail

There are 18 Canada Post processing facilities where we process Direct Marketing and Transaction Mail. Use the following tables to identify the processing facility and the classification (i.e. whether it is located in a major urban centre, non-major urban centre or remote area) of the FSA where your mailing will be deposited or delivered.

NOTE: Postal Code / FSAs that are not included in this table are considered remote/northern areas (see Table 9 for details).

**Table 8: Processing facilities for Direct Marketing and Transaction Mail** 

PROCESSING FACILITY	Major Urban Centre FSAs	NON-MAJOR URBAN CENTRE FSAS
Calgary AB	T1X-T1Z, T2, T3	TOJ-TOM**, T1A-T1W, T4A-T4H, T4M-T4T
Charlottetown PE	C1A-C1E	COA, COB, C1N
Edmonton AB	T5, T6, T8A-T8H, T8N, T8T	T0A-T0H **, T4J, T4L, T4V, T4X, T7A-T7Z, T8L, T8R-T8S, T8V-T9S, T9W-T9X, X1A, Y1A
Halifax NS	B2V-B3B, B3H-B4G	BOC **, BOE-BOJ, BOK **, BOL-BOW, B1A-B2N, B2R-B2T, B3E, B3G, B4H-B5A, B6L, B9A
Hamilton ON	LOR-LOS, L2A-L3K, L3M, L7L-L7T, L8B, L8E-L9C, L9G-L9H, L9K, N0A, N0B, N0E, N0G, N0K, N1A, N1C-N3H, N3L-N4B, N4N, N4W, N4Z-N5A	NOC, NOH, N4K-N4L
London ON	NOJ, NOL-NOP, NOR**, N4G, N4S-N4V, N4X, N5C-N8A, N8H-N9Y	-
Moncton NB	E1A-E1J, E3A-E3G	E1N, E1V-E1X, E2A, E3N-E4Z, E6A-E9H
Montréal QC	H1A-H9X, J0L, J0N, J3E-J3N, J3V-J5C, J5R, J5Y-J6A, J6J-J6K, J6R, J6V-J7R, J7V, J7W	G0X**, G8T-G9X, J0A-J0K,J0P-J0W**, J0Y**, J0Z, J1A-J3B, J3P-J3T, J5J-J5N, J5T- J5X, J6E, J6N, J6S, J6T, J7T, J7X-J7Z, J8A-J8H, J9E, J9L-J9Z, X0A**
Ottawa ON/ Gatineau QC	JOX, J8L-J9A, J9B, J9H, J9J, K0A, K1A-K4R, K7C, K7S	HOM, K0B-K0G, K0J, K6A-K7A, K7H, K7V-K8H
Québec QC*	G1A-G3A, G3E, G3G, G3J, G3K, G6C, G6J, G6K, G6V-G7A	A0P***, A0R*, A2V*, G0A-G0E, G0G **, G0H-G0V, G0W**, G0Y, G0Z, G3B, G3C, G3H, G3L, G3M, G3N, G3Z, G4A, G4R-G6B, G6E, G6G, G6H, G6L-G6T, G7B-G8P
Regina SK	S4K-S4Z	S0A, S0C**, S0G, S0H**, S0N, S2V, S3N-S4H, S6H-S6K, S9H
Saint John NB	E2E-E2S	E2V, E3L, E5A-E5V
Saskatoon SK	S7A-S7C, S7H-S7W	S0E**, S0J-S0M**, S6V-S6X, S9A, S9V, S9X, T9V
St John's NL	A1A-A1H, A1N	A0A-A0C, A0E-A0N**, A1K-A1M, A1S-A2N, A5A, A8A
Toronto ON	LOA-LOJ, LON, LOP, L1A-L1Z, L3L, L3P-L3T, L3X-L4L, L4P, L4S-L7K, L9E, L9L, L9N, L9P, L9R, L9T-L9W, M(all)	KOH, KOK-KOM, K7G, K7K-K7R, K8N-K9V, L0K-L0M, L3V, L4M, L4N, L4R, L9J, L9M, L9S, L9X, L9Y, L9Z, POA-POG, POH**, POJ-POK, POL-POM**, PON-POS, POT-POV**, POW, POX**, P1A-P6C, P7A-P9N
Vancouver BC	V0X 1T0, V1M, V2P-V4S, V4W-V7Y	VOA, VOB-VOL **, VOM, VON **, VOV**, VOX, V1A-V1Z, V2A-V2N, V4T-V4V, V7Z, V8A-V8J
Victoria BC	VOR 1L0, VOR 1L1, VOR 1N0, VOR 2L0, VOR 2P0, VOR 2W0, V8L-V9E, V9L, V9Z	V0P-V0S, V8K, V9G-V9K, V9M-V9Y
Winnipeg MB	R1C, R2C-R4L, R5A	POT-POV **, POW, POX **, POY, P7A-P9N, R0A-R0E**, R0G-R0H, R0J**, R0K, R0L**, R0M, R1A-R1B, R1N, R5G-R9A

#### **Exceptions:**

- \* For AOP, AOR and A2V (transported to the processing facility in Québec QC), add 6 business days to the delivery standard.
- \*\* Exceptions apply, some Postal Codes within this FSA are considered as remote/northern area, see Table 9 for a complete list.
- \*\*\* Both above exceptions apply.

NOTE:

Pallets and/or monotainers of brick-piled mail destined to a major urban centre FSA are considered "LOCAL" only when they are deposited at the associated processing facility. All other destinations are considered to be "FORWARD".

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The following table indicates the processing facilities associated with the postal code located in remote areas.

Table 9: Postal codes of remote areas

Processing Facility	FSA	LDU
Newfoundland (NL)	)	
St. John's	A0E	3B0
	A0G	0B3, 0B8, 0B9, 0C9, 0E8, 0H5, 0J5, 0J8, 1R0, 1W0, 2B0, 2W0, 2X0, 3V0, 3Z0, 4A0, 4B0, 4H0
	A0H	0B8, 0C3, 1L0, 1N0, 2C0, 2J0
	A0J	0B1-0B2,1K0, 1L0, 1N0
	A0K	0A1-0A2, 0A5, 0A7, 0A8, 0B1, 0B3, 0B5, 0B7, 0C1, 0C2, 0C6, 0C8, 0C9, 0E5, 0E9-0G3, 0G8-0H1, 0H3-0H5, 0H7-0H9, 0J1-0J3, 0J6, 0J9, 0K1, 0K3, 1A0, 1C0, 1J0, 1K0, 1L0, 1M0, 1N0, 1P0, 1T0, 1V0, 1W0, 1Y0, 1Z0, 2B0, 2G0, 2H0, 2J0, 2N0, 2P0, 2V0, 2W0 2X0, 3K0, 3L0, 3N0, 3P0, 3Y0, 4A0, 4E0, 4J0, 4K0, 4L0, 4P0, 4S0, 4T0, 4V0, 4W0, 5C0, 5P0, 5S0, 5V0, 5Y0
	A0M	1K0
	A0N	0A6, 0B5, 2K0, 2L0
Montréal	A0P	0A1, 0A2, 0A4, 0A6-0A9, 0B1, 1A0, 1G0, 1J0, 1K0, 1L0, 1M0, 1N0, 1P0
Nova Scotia (NS)		
Halifax	B0C	1EO
	BOK	110
Québec (QC)		
Québec	G0G	0A2-0A4, 0A6-0A7, 0A9, 0B3-0B5, 0B7-0B9, 0C1, 0C5-0C8, 1C0, 1E0, 1G0, 1J0, 1M0, 1N0, 1S0, 1T0, 1W0, 1Z0, 2C0, 2G0, 2P0, 2R0, 2T0, 2W0, 2Y0, 2Z0
	G0W	0A4, 0C2, 0C7, 1C0, 3B0, 3C0
	G4T	All *
Montréal	JOM	All
	JOW	2C0
	J0Y	0A1, 0A2, 0A5, 2X0, 3B0, 3H0
	G0X	0E5, 0E9, 3M0, 3P0, 3R0
Ontario (ON)		
Toronto	NOR	1М0
	POH	1C0
	P0L	0A2, 0A7, 0B2, 0B4-0B5, 1A0, 1H0, 1S0, 1W0, 1Y0, 2H0, 2P0
	POM	0B3, 1C0, 2S0, 2X0, 2Z0
Toronto/Winnipeg	P0T	OA1, 0B1, 0B2, 0C7, 0C8,1L0, 1P0, 1Z0, 2L0, 3A0, 3B0, 3E0
	POV	0A1, 0A3, 0A7, 0B1, 0B4, 0B5, 0B8-0C5, 0C7, 1B0, 1E0, 1G0, 1J0, 1N0, 1V0, 1W0, 1Y0, 1Z0, 2A0, 2G0, 2L0, 2P0, 2Y0, 2Z0, 3B0, 3C0, 3E0, 3G0
	P0X	OA5, 1B0, 1E0, 1P0
Manitoba (MB)		
Winnipeg	R0A	050
	ROB	0A0-0A4, 0A7-0A9, 0B0-0B2, 0B4-0B9, 0C1-0C9, 0E0-0E4, 0G0, 0L0, 0M0, 0N0, 0S0, 0T0, 0V0, 0W0, 0Y0, 0Z0, 1A0, 1B0, 1C0, 1E0, 1G0, 1H0, 1J0, 1K0, 1L0, 1M0, 1N0, 1P0, 1R0, 1W0, 1Z0, 2B0, 2C0, 2E0, 2G0, 2H0
	ROC	0B9, 0E2, 0G4, 0J0, 0V0, 1V0, 2A0, 2P0, 3K0
	R0E	0B1, 0B6, 0C3, 0J0, 1E0, 1K0, 1N0, 2E0
	ROJ	0L0, 0Z0, 1K0, 1Y0
	ROL	OA3, OA6, OB5, OC5, OE2, OKO, OMO, ORO, 1LO, 1YO, 2CO, 2KO
Saskatchewan (SK)		
Regina	SOC	0V0
	SOH	0G3, 1W0, 2V0, 3M0

PROCESSING FACILITY	FSA	LDU
Saskatoon	SOE	0A4, 0G0, 0S0
	SOJ	0B9, 0C2, 0C3, 0C6, 0C9, 0E1, 0G6, 0G8, 0H0-0H1, 0W0, 1S0, 1Y0, 2B0, 2L0, 2P0, 2R0, 2S0, 2T0, 2W0, 3C0, 3E0
	SOK	0A9, 0H0, 0J8, 1L0, 1Y0, 2C0, 3N0, 3S0, 4B0, 4E0, 4H0
	SOL	OB7, OE5, OJO, 1YO
	SOM	0A1, 0A6, 0B5-0B6, 0B8, 0C5, 0C6, 0G0, 0G3, 0H0, 0K0, 0M0, 0S0, 1G0, 2H0, 2M0, 3B0, 3C0, 3E0, 3G0, 3H0
Winnipeg	SOP	All
Alberta (AB)		
Edmonton	T0A	0A4-0A5, 0B5-0B6, 0C4, 1S0, 1S1, 1X0, 2A0, 2B0, 2E0, 2J0, 3G0, 3K0
	ТОВ	омо
	TOC	ORO, OSO, OWO, 1WO
	TOE	OB2, OKO, OLO, 1HO
	TOG	0A5, 0K0, 2N0, 2W0
	ТОН	OB9, 0E6, 0G6, 0N0, 0S0, 1J0, 1R0, 2N0-2N2, 3X0, 4A0
	TOP	All
	TOV	All
Calgary	TOJ	0A5, 0B3, 0E7, 0K0, 0X0, 1C0, 1H0, 1L0, 1M0, 2G0, 2M0, 2Z0, 3C0, 3J0
J. J	TOK	0A0, 0A5, 0B4, 0B5, 0C3, 0C5, 0C9, 0S0, 1E0, 1L0, 1N0, 1R0, 2J0, 2M0, 2R0
	TOL	170
	TOM	0C6, 1L0, 2H0
British Columbia (		PC0, 1E0, 2F0
Vancouver	VOB	1RO
	VOC	0A7-0B1, 0B8, 1E0, 1G0, 1K0, 1L0, 1S0, 1Y0, 1Z0, 2A0, 2B0, 2H0, 2R0, 2S0, 2T0, 2V0, 2X0, 2Z0
	VOE	150
	V0G	0B1, 0B5, 1B0, 1N0
	VOJ	0A2, 0B4, 0B6-0B8, 0C4-0C5, 1A0, 1H0, 1J0, 1K0, 1R0, 1T0, 1X0, 2B0, 2H0, 2K0, 2P0, 2T0, 2W0, 2Z0, 3B0, 3C0, 3E0, 3J0, 3M0,
		370
	V0K	0B3, 1N0, 1P0
	VOL	0A2, 0A3, 0A7-0B1, 1A0, 1B0, 1C0, 1H0, 1J0, 1K0, 1M0, 1R0, 1S0, 1T0, 1V0, 1W0, 1X0
	VON	0A6, 0B2, 0E4, 1M0, 1Z0, 2B0, 2V0, 3L0
	VOT	All
	V0V	0A2, 1A0, 1B0, 1C0, 1E0, 1H0
	V0W	All
Victoria	VOP	0A1, 0A2, 0A4, 1B0, 1J0, 1K0, 1L0, 1P0, 1S0, 1V0, 1W0, 1Z0
	VOR	OB3, OB4, 1A0, 1B0, 2B0, 2J0
	VOS	1K0
Nunavut (NU)		
Montréal	X0A	0A0, 0A2, 0A4-0G0, 0J0-0V0
Québec	X0A	0A3, 0W0
Edmonton	XOB	All
Winnipeg	XOC	All
Northwest Territo		
Edmonton GFF	XOE	All
	X0G	All
Yukon (YK)	1	
Edmonton	YOA	All
	YOB	All
* Only for F		Parcel Regular Parcel Publications Mail Personalized Mail and Postal Code Targeting

<sup>\*</sup> Only for Expedited Parcel, Regular Parcel, Publications Mail, Personalized Mail and Postal Code Targeting.

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## 3 Transaction Mail (U.S.A and International)

Delivery standards for U.S. and International Transaction Mail are estimates of how long it will take for a mail deposit to be delivered. These delivery standards are not guaranteed. All international mailings will be delivered by and in accordance with the requirements of the destination country.

#### 3.1 Letter-post (U.S.A. and International)

The estimated delivery standards for Letter-post (U.S.A. and International) are:

U.S.A.	4 to 6 business days
International	4 to 7 business days

#### 3.2 International Incentive Letter-post™

The estimated delivery standards for International Incentive Letter-post are:

U.S.A. Premium Incentive and U.S.A. Per Item Incentive	4 to 6 business days
International Premium Incentive/International Per Item Incentive	4 to 7 business days
U.S.A. Standard Incentive	5 to 7 business days
International Standard Incentive	4 to 6 weeks

## 4 PARCEL SERVICES (DOMESTIC)

Delivery standards for domestic parcels are estimated in Table 10.

Table 10: General delivery standards for domestic Parcel services\*

DELIVERY AREA	PRIORITY™	XPRESSPOST TM	EXPEDITED PARCEL <sup>TM</sup>	FLAT RATE BOX	REGULAR PARCEL™
Major Urban Centres					
Local	Next day	Next day	1 - 2 days	1 - 2 days	1 - 3 days
Regional	Next day	Next day	1 - 4 days	1 - 4 days	3 - 6 days
National	Next day	2 days	2 - 8 days	2 - 8 days	4 - 10 days
Non-Major Urban Ce	ntres				
Local	Next day	next day	1 - 2 days	1 - 2 days	2 - 3 days
Regional	1 - 2 days	2 days	2 - 5 days	2 - 5 days	3 - 7 days
National	1 - 3 days	3 days	4 - 12 days	4 - 12 days	4 - 13 days
Northern Regions an	d Remote Centres				
Local	5 days	5 days	6 - 7 days	6 - 7 days	6 - 9 days
Regional	5 - 7 days	5 - 7 days	6 - 14 days	6 - 14 days	6 - 14 days
National	5 - 8 days	5 - 8 days	6 - 14 days	6 - 14 days	7 - 14 days

<sup>\*</sup> Days are in business days. Exceptions apply in some areas.

Exact delivery standards exist for every origin-destination combination. Find the specific delivery standard from your postal code to a Canadian destination at canadapost.ca/deliverytool.

Delivery standards are based on normal delivery conditions and are subject to change without notice. The on-time delivery guarantee may be modified during peak period (see canadapost.ca/notice) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume. Priority, Xpresspost, Expedited Parcel and Flat rate box offer the On-time Delivery Guarantee feature (some exceptions apply, please refer to the General Terms and Conditions for more information). Delivery standards for Regular Parcel are not guaranteed. Visit Canada Post's online Canadian Delivery Standard tool at canadapost.ca/ deliverytool to find the specific delivery standard from your postal code.

**NOTE:** Expedited Parcel is only available to contract customers. The Flat rate box is a prepaid product available only to consumers.

There are 21 Canada Post processing facilities across Canada that have been designated to receive and distribute domestic parcels. Table 11 shows to which processing facility all deposits are forwarded.

Table 11: FSAs and their designated processing facilities for domestic Parcel services

PROCESSING FACILITY	MAJOR URBAN CENTRE FSAs	Non-major Urban Centre FSAs
St John's NL	A1A-A1H, A1N	A0A-A0N, A1K-A1M, A1S-A2N, A5A, A8A
Halifax NS	B2V-B3B, B3H-B4G	BOC, B0E-B0W, B1A-B2N, B2R-B2T, B3E, B3G, B4H-B5A, B6L, B9A
Charlottetown PE	C1A-C1E	COA, COB, C1N
Moncton NB	E1A-E1J	E1N, E1V-E1X, E2A, E3N-E4Z, E6A-E9H
Saint John NB	E2E-E2S	E2V, E3L, E5A-E5V
Fredericton NB	E3A-E3G	-
Québec QC	G1, G2, G6V-G6Y	A0P*, A0R*, A2V*, G0A-G0W, G0Y-G0Z, G3A-G3C, G3E-G3N, G3Z-G4A, G4R-G6C, G6E-G6T, G6Z-G8P
Montréal QC	H1A-H9X, J4G-J4S, J4V-J4Z	G0X, G8T-G9X, J0A-J0W, J0Y-J0Z, J1A-J3B, J3E-J4B, J4T, J5A-J5C, J5J-J5N, J5R, J5T-J6A, J6E, J6J-J6K, J6N, J6R-J7R, J7T-J7Z, J8A-J8H, J9E, J9L-J9Z, X0A
Ottawa ON/ Gatineau QC	J8P-J9A, J9H-J9J**, K1A-K4A	H0M, J0X, J8L-J8N, J9B, K0A-K0G, K0J, K4B-K7C, K7H, K7S-K8H
Toronto ON***	L1G-L1R***, L1S-L1Z, L3L, L3P-L3T, L3X-L3Y***, L4A <sup>+</sup> , L4B-L4E, L4G** <sup>+</sup> , L4H-L4L, L4S-L5W, L6A <sup>+</sup> , L6B-L6G, L6H-L6M**, L6P-L7A, All M Codes	KOH, KOK-KOM, K7G, K7K-K7R, K8N-K9V, LOA-LOP, L1A-L1E, L3V, L3Z, L4M-L4R, L7B-L7K, L9E, L9J, L9L-L9Z, POA-POS, POT-POX***, P1A-P6C, P7A-P9N***
Hamilton ON	L2M-L2W, L7L-L9C, L9G-L9H, L9K	LOR, LOS, L2A-L2J, L3B-L3K, L3M, N0A, N0E, N1A, N3L-N4B
Kitchener ON	N1C-N1L, N1P-N2V, N3C-N3H	N0B, N0C, N0G-N0H, N0K, N1M, N2Z-N3B, N4K-N4L, N4N, N4W, N4Z-N5A
London ON	N5V-N6P	NOJ, NOL-NOP, N4G, N4S-N4V, N4X, N5C-N5R, N7A-N8A
Windsor ON	N8N-N9K	NOR, N8H-N8M, N9V-N9Y
Winnipeg MB***	R1C, R2, R3, R4A, R4G, R5A	POY, POT-POX***, P7A-P9N***, R0A-R1B, R1N, R4H-R4L, R5G-R9A, S0P, X0C
Regina SK	S4K-S4Z	SOA, SOC, SOG, SOH, SON, S2V, S3N-S4H, S6H-S6K, S9H
Saskatoon SK	S7A-S7C, S7H-S7W	SOE, SOJ-SOM, S6V-S6X, S9A, S9V, S9X, T9V
Calgary AB	T1X-T1Z, T2, T3	TOJ-TOM, T1A-T1W, T4A-T4H, T4M-T4T
Edmonton AB	T5, T6, T8A-T8H, T8N, T8T	TOA-TOH, TOP-TOV, T4J, T4L, T4V, T4X, T7, T8L, T8R-T8S, T8V-T9S, T9W-T9X,V0C, V0W, V1G, V1J, X0B, X0E, X0G, X1A, Y0A-Y0B, Y1A
Vancouver BC	V3B-V3E, V3H-V3X, V3Z-V4P, V5A-V7Y	V0A-V0B, V0E-V0N, V0T, V0V, V0X, V1A-V1E, V1H, V1K-V3A, V3G, V3Y, V4R-V4Z, V7Z, V8A-V8J
Victoria BC	V8N-V9E	V0P, V0R, V0S, V8K-V8M, V9G-V9Z
	·	1

- + Add 1 day for National Priority service mailings from and to Major Urban Centres.
- \* For AOP, AOR and A2V (transported to the processing facility in Québec QC for Expedited Parcel and Regular Parcel), add 6 business days to the delivery standard.
- \*\* These FSAs are considered non-major urban centres for the Expedited Parcel service.
- \*\*\* For POT-POX and P7A-P9N, items can be transported to either the Toronto or Winnipeg processing facilities for the purposes of calculating the most advantageous delivery standard possible.

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### 4.1 Priority™

In order to calculate the guaranteed delivery standard for Priority™, follow these steps:

- 1. Using Section 1.1 "Important definitions", determine whether the item is being sent locally, regionally or nationally.
- 2. Using Table 11, determine whether the item is originating from a major or non-major urban centre and retain the name of the designated processing facility.
- 3. Using Table 11, determine whether the item is addressed to a major or non-major urban centre and retain the name of the designated processing facility.
- 4. Using Table 12: Priority delivery standards grid, determine the delivery standard using the nearest point of origin and destination obtained in steps 2 and 3. Adjust the delivery standard as follows:
  - a) If the item is originating from or is addressed to a non-major urban centre (as it was determined in steps 2 or 3) and is a regional or national shipment: add 1 day.
  - b) If the processing facilities identified in steps 2 or 3 are the same and the shipment is not a local shipment: add 1 day.
  - c) If either the originating or destination FSA is non-major, use Table 9: Postal codes of remote areas to determine if either Postal Code is also remote. If the originating or destination Postal Code is remote: add up to 6 days.

Table 12: Priority delivery standards grid

							.5 9.	P	RIOR	ITY [	PELIV	ERY	STAN	IDAR	DS									
FROM / TO	Calgary	Charlottetown	Edmonton	Fredericton	Halifax	Hamilton	Happy Valley	Kitchener	London	Moncton	Montréal	Ottawa	Québec	Regina	Saint John	Saskatoon	St. John's	Toronto	Vancouver	Victoria	Whitehorse	Windsor	Winnipeg	Yellowknife
Calgary	1	3	1	2	2	1	3	1	1	2	1	1	2	1	2	1	2	1	1	1	3	2	1	2
Charlottetown	3	1	3	1	1	2	3	2	2	1	2	2	2	3	1	3	2	2	3	3	3	2	3	3
Edmonton	1	3	1	2	2	1	3	1	1	2	1	1	2	1	2	1	2	1	1	1	3	2	1	2
Fredericton	2	1	2	1	1	1	2	1	1	1	1	1	2	2	1	2	1	1	2	2	3	1	2	2
Halifax	2	1	2	1	1	1	2	1	1	1	1	1	2	2	1	2	1	1	2	2	3	1	2	2
Hamilton	1	2	1	1	1	1	2	1	1	1	1	1	2	1	1	1	1	1	1	1	3	1	1	2
Happy Valley	3	3	3	2	2	3	1	3	3	2	3	3	3	3	2	3	2	3	3	3	4	3	3	4
Kitchener	1	2	1	1	1	1	2	1	1	1	1	1	2	1	1	1	1	1	1	1	3	1	1	2
London	1	2	1	1	1	1	2	1	1	1	1	1	2	1	1	1	1	1	1	1	3	1	1	2
Moncton	2	1	2	1	1	1	2	1	1	1	1	1	2	2	1	2	1	1	2	2	3	1	2	2
Montréal	1	2	1	1	1	1	2	1	1	1	1	1	1	1	1	1	1	1	1	1	3	1	1	2
Ottawa	1	2	1	1	1	1	2	1	1	1	1	1	1	1	1	1	1	1	1	1	3	1	1	2
Québec	2	2	2	2	2	2	3	2	2	2	1	1	1	2	2	2	2	2	2	2	3	2	2	2
Regina	1	3	1	2	2	1	3	1	1	2	1	1	2	1	2	1	2	1	1	1	3	2	1	2
Saint John	2	1	2	1	1	1	2	1	1	1	1	1	2	2	1	2	1	1	2	2	3	1	2	2
Saskatoon	1	3	1	2	2	1	3	1	1	2	1	1	2	1	2	1	2	1	1	1	3	2	1	2
St. John's	2	2	2	1	1	1	1	1	1	1	1	1	2	2	1	2	1	1	2	2	3	1	2	2
Toronto	1	2	1	1	1	1	2	1	1	1	1	1	2	1	1	1	1	1	1	1	3	1	1	2
Vancouver	1	3	1	2	2	1	3	1	1	2	1	1	2	1	2	1	2	1	1	1	2	2	1	2
Victoria	1	3	1	2	2	1	3	1	1	2	1	1	2	1	2	1	2	1	1	1	2	2	1	2
Whitehorse	2	3	2	3	3	3	4	3	3	3	2	3	3	2	3	2	3	2	2	2	1	3	2	3
Windsor	2	2	2	1	1	1	2	1	1	1	1	1	2	2	1	2	1	1	2	2	3	1	2	2
Winnipeg	1	3	1	2	2	1	3	1	1	2	1	1	2	1	2	1	2	1	1	1	3	2	1	2
Yellowknife	2	3	2	3	3	2	4	2	2	3	2	2	3	2	3	2	3	2	2	2	3	3	2	1

Delivery standards are based on normal delivery conditions and are subject to change without notice. The on-time delivery guarantee may be modified during peak period (see canadapost.ca/notice) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume. Find the delivery standard from your postal code to a Canadian destination at canadapost.ca/deliverytool.

### 4.2 Xpresspost™ and Xpresspost™ Certified

In order to calculate the quaranteed delivery standard for Xpresspost or Xpresspost Certified, follow these steps:

- 1. Using Section 1.1 "Important definitions", determine whether the item is being sent locally, regionally or nationally.
- 2. Using Table 11, determine whether the item is originating from a major or non-major urban centre and retain the name of the designated processing facility.
- 3. Using Table 11, determine whether the item is addressed to a major or non-major urban centre and retain the name of the designated processing facility.
- 4. Using Table 13: Xpresspost and Xpresspost Certified delivery standards grid, determine the delivery standard using the names of the processing facilities obtained in steps 2 and 3. Adjust the delivery standard as follows:
  - a) If the item is originating from or is addressed to a non-major urban centre (as it was determined in steps 2 or 3) and is a regional or national shipment: add 1 day.
  - b) If the processing facilities identified in steps 2 or 3 are the same and the shipment is not a local shipment: add 1 day.
  - c) If either the originating or destination FSA is non-major, use Table 9: Postal codes of remote areas to determine if either Postal Code is also remote. If the originating or destination Postal Code is remote: add up to 5 days.

Table 13: Xpresspost and Xpresspost Certified delivery standards grid

					Хрі	RESSI	POST	AND	XPR	ESSP	OST	CERT	IFIED	DEI	IVER	y St	AND	ARDS							
FROM / TO	Calgary	Charlottetown	Edmonton	Fredericton	Halifax	Hamilton	Happy Valley	Iqaluit	Kitchener	London	Moncton	Montréal	Ottawa	Québec	Regina	Saint John	Saskatoon	St. John's	Toronto	Vancouver	Victoria	Whitehorse	Windsor	Winnipeg	Yellowknife
Calgary	1	3	1	2	2	2	3	4	2	2	2	2	2	2	1	2	1	2	2	2	2	3	2	1	2
Charlottetown	3	1	3	1	1	3	4	4	3	3	1	3	3	3	3	1	2	2	3	3	3	4	3	3	4
Edmonton	1	3	1	2	2	2	3	4	2	2	2	2	2	2	1	2	1	2	2	2	2	3	2	1	2
Fredericton	2	1	2	1	1	2	2	3	2	2	1	2	2	2	2	1	2	1	2	2	2	3	2	2	3
Halifax	2	1	2	1	1	2	2	3	2	2	1	2	2	2	2	1	2	1	2	2	2	3	2	2	3
Hamilton	2	3	2	2	2	1	3	4	1	1	2	1	1	2	2	2	2	2	1	2	2	3	1	2	3
Happy Valley	3	4	3	3	3	3	1	4	3	3	3	3	3	3	3	3	3	2	3	3	3	4	3	3	4
Iqaluit	4	4	4	4	4	3	3	1	3	3	4	3	3	3	4	4	4	4	3	4	4	4	3	4	4
Kitchener	2	3	2	2	2	1	3	4	1	1	2	1	1	2	2	2	2	2	1	2	2	3	1	2	3
London	2	3	2	2	2	1	3	4	1	1	2	1	1	2	2	2	2	2	1	2	2	3	1	2	3
Moncton	2	1	2	1	1	2	2	3	2	2	1	2	2	2	2	1	2	1	2	2	2	3	2	2	3
Montréal	2	3	2	2	2	1	3	3	1	1	2	1	1	1	2	2	2	2	1	2	2	3	1	2	3
Ottawa	2	3	2	2	2	1	3	3	1	1	2	1	1	1	2	2	2	2	1	2	2	3	1	2	3
Québec	2	3	2	2	2	2	3	3	2	2	2	1	1	1	2	2	2	2	2	2	2	3	2	2	3
Regina	1	3	1	2	2	2	3	4	2	2	2	2	2	2	1	2	1	2	2	2	2	3	2	1	3
Saint John	2	1	2	1	1	2	2	3	2	2	1	2	2	2	2	1	2	1	2	2	2	3	2	2	3
Saskatoon	1	3	1	2	2	2	3	4	2	2	2	2	2	2	1	2	1	2	2	2	2	3	2	1	3
St. John's	2	2	2	1	1	2	2	3	2	2	1	2	2	2	2	1	2	1	2	2	2	3	2	2	3
Toronto	2	3	2	2	2	1	3	4	1	1	2	1	1	2	2	2	2	2	1	2	2	3	1	2	3
Vancouver	2	3	2	2	2	2	3	4	2	2	2	2	2	2	2	2	2	2	2	1	1	2	2	2	3
Victoria	2	3	2	2	2	2	3	4	2	2	2	2	2	2	2	2	2	2	2	1	1	2	2	2	3
Whitehorse	2	4	2	4	4	4	4	5	4	4	4	3	4	4	3	4	3	4	3	2	2	1	4	2	4
Windsor	2	3	2	2	2	1	3	4	1	1	2	1	1	2	2	2	2	2	1	2	2	3	1	2	3
Winnipeg	1	3	1	2	2	2	3	4	2	2	2	2	2	2	1	2	1	2	2	2	2	3	2	1	3
Yellowknife	2	4	2	4	4	3	4	4	3	3	4	3	3	4	3	4	3	4	3	2	2	3	3	3	1

Delivery standards are based on normal delivery conditions and are subject to change without notice. The on-time delivery guarantee may be modified during peak period (see canadapost.ca/notice) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume. Find the delivery standard from your postal code to a Canadian destination at canadapost.ca/deliverytool.

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#### 4.3 Expedited Parcel™

In order to calculate the guaranteed delivery standard for Expedited Parcel, follow these steps:

- 1. Using Section 1.1 "Important definitions", determine whether the item is being sent locally, regionally or nationally.
- 2. Using Table 11, determine whether the item is originating from a major or non-major urban centre and retain the name of the designated processing facility.
- 3. Using Table 11, determine whether the item is addressed to a major or non-major urban centre and retain the name of the designated processing facility.
- 4. Using Table 14: Expedited Parcel delivery standards grid, determine the delivery standard using names of the processing facilities obtained in steps 2 and 3. Adjust the delivery standard as follows:
  - a) If the item is originating from or is addressed to a non-major urban centre (as it was determined in steps 2 or 3) and is a regional or national shipment: add 1 day.
  - b) If the processing facilities identified in steps 2 or 3 are the same and the shipment is not a local shipment: add 1 day.
  - c) If either the originating or destination FSA is non-major, use Table 9: Postal codes of remote areas to determine if either Postal Code is also remote. If the originating or destination Postal Code is remote: add up to 6 days.

Table 14: Expedited Parcel delivery standards grid

lable 14. LA	·poc			-	u U II	. c. y				_	CEL	DELIV	/EDV	STA	NDAF	PDS									
								APEL	IIIED	FAR	CEL	DELIV	/ERI	JIA	NDAR	נטט									
FROM / TO	Calgary	Charlottetown	Edmonton	Fredericton	Halifax	Hamilton	Happy Valley	Iqaluit	Kitchener	London	Moncton	Montréal	Ottawa	Québec	Regina	Saint John	Saskatoon	St. John's	Toronto	Vancouver	Victoria	Whitehorse	Windsor	Winnipeg	Yellowknife
Calgary	1	6	1	6	6	4	10	10	4	4	6	4	4	5	2	6	2	7	4	2	2	4	4	2	4
Charlottetown	6	1	6	2	1	4	8	9	4	4	1	3	3	2	6	2	6	4	4	7	7	9	4	5	9
Edmonton	1	6	1	6	6	4	10	10	4	4	6	4	4	5	2	6	2	7	4	2	2	4	4	2	3
Fredericton	6	2	6	1	2	4	8	9	4	4	1	3	3	2	6	1	6	4	4	7	7	9	4	5	8
Halifax	6	1	6	2	1	3	8	9	3	3	1	2	2	2	5	1	5	4	3	7	7	9	3	5	9
Hamilton	4	4	4	4	3	1	6	6	1	1	3	2	2	2	4	4	4	5	1	5	6	7	1	3	6
Happy Valley	10	8	10	8	8	6	1	8	6	6	8	6	6	6	10	8	10	8	6	10	10	11	6	10	11
Iqaluit	10	9	10	9	9	6	8	1	6	6	9	6	6	6	10	9	10	9	6	10	10	8	6	10	4
Kitchener	4	4	4	4	3	1	6	6	1	1	3	2	2	2	4	3	4	5	1	5	6	7	1	3	6
London	4	4	4	4	3	1	6	6	1	1	3	2	2	2	4	3	4	5	1	5	6	7	1	3	6
Moncton	6	1	6	1	1	3	8	9	3	3	1	2	2	2	5	1	5	3	3	7	7	9	3	5	8
Montréal	4	3	4	3	2	2	6	6	2	2	2	1	1	1	4	2	4	4	2	5	5	7	2	3	7
Ottawa	4	3	4	3	2	2	6	6	2	2	2	1	1	2	4	2	4	4	2	5	6	7	2	3	7
Québec	5	2	5	3	2	2	6	6	2	2	2	1	2	1	4	2	4	4	2	6	6	9	2	3	8
Regina	2	6	2	6	5	4	10	10	4	4	5	4	4	4	1	5	1	7	3	3	3	6	4	2	5
Saint John	6	1	6	1	1	3	8	9	3	3	1	2	2	2	5	1	5	3	3	7	7	9	3	5	8
Saskatoon	2	6	2	6	5	4	10	10	4	4	5	4	4	4	1	5	1	7	3	3	3	6	4	2	5
St. John's	7	4	7	4	4	5	8	9	5	5	3	4	4	4	7	3	7	1	5	8	9	11	5	6	11
Toronto	4	4	4	4	3	1	6	6	1	1	3	2	2	2	3	3	3	5	1	4	5	7	1	3	6
Vancouver	2	7	2	7	7	5	10	10	5	5	7	5	5	6	3	7	3	8	4	1	1	5	5	3	5
Victoria	2	7	2	7	7	6	10	10	6	6	7	5	6	6	3	7	3	9	5	1	1	6	6	3	5
Whitehorse	4	9	4	9	9	7	11	8	7	7	9	7	7	9	6	9	6	11	7	5	6	1	7	7	6
Windsor	4	4	4	4	3	1	6	6	1	1	3	2	2	2	4	3	4	5	1	5	6	7	1	3	6
Winnipeg	2	5	2	5	3	3	10	10	3	3	5	3	3	3	2	5	2	6	3	3	3	7	3	1	5
Yellowknife	4	9	3	8	9	6	11	5	6	6	8	7	7	8	5	8	5	11	6	5	5	6	6	5	1

Delivery standards are based on normal delivery conditions and are subject to change without notice. The on-time delivery guarantee may be modified during peak period (see canadapost.ca/notice) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume. Find the delivery standard from your postal code to a Canadian destination at canadapost.ca/deliverytool.

#### 4.4 Flat rate box

In order to calculate the guaranteed delivery standard for Flat rate box, follow these steps:

- 1. Using Section 1.1 "Important definitions", determine whether the item is being sent locally, regionally or nationally.
- 2. Using Table 11, determine whether the item is originating from a major or non-major urban centre and retain the name of the designated processing facility.
- 3. Using Table 11, determine whether the item is addressed to a major or non-major urban centre and retain the name of the designated processing facility.
- 4. Using Table 15: Flat rate box delivery standards grid, determine the delivery standard using names of the processing facilities obtained in steps 2 and 3. Adjust the delivery standard as follows:
  - a) If the item is originating from or is addressed to a non-major urban centre (as it was determined in steps 2 or 3) and is a regional or national shipment: add 1 day.
  - b) If the processing facilities identified in steps 2 or 3 are the same and the shipment is not a local shipment: add 1 day.
  - c) If either the originating or destination FSA is non-major, use Table 9: Postal codes of remote areas to determine if either Postal Code is also remote. If the originating or destination Postal Code is remote: add up to 6 days.

Table 15: Flat rate box delivery standards grid

								LAT	RATI	E Bo	x DE	LIVE	RY ST	AND	ARDS	5									
EDOM / TO		l			 							_, , ,	J.									ī	 		
FROM / TO	Calgary	Charlottetown	Edmonton	Fredericton	Halifax	Hamilton	Happy Valley	Iqaluit	Kitchener	London	Moncton	Montréal	Ottawa	Québec	Regina	Saint John	Saskatoon	St. John's	Toronto	Vancouver	Victoria	Whitehorse	Windsor	Winnipeg	Yellowknife
Calgary	1	6	1	6	6	4	10	10	4	4	6	4	4	5	2	6	2	7	4	2	2	4	4	2	4
Charlottetown	6	1	6	2	1	4	8	9	4	4	1	3	3	2	6	2	6	4	4	7	7	9	4	5	9
Edmonton	1	6	1	6	6	4	10	10	4	4	6	4	4	5	2	6	2	7	4	2	2	4	4	2	3
Fredericton	6	2	6	1	2	4	8	9	4	4	1	3	3	2	6	1	6	4	4	7	7	9	4	5	8
Halifax	6	1	6	2	1	3	8	9	3	3	1	2	2	2	5	1	5	4	3	7	7	9	3	5	9
Hamilton	4	4	4	4	3	1	6	6	1	1	3	2	2	2	4	3	4	5	1	5	6	7	1	3	6
Happy Valley	10	8	10	8	8	6	1	8	6	6	8	6	6	6	10	8	10	8	6	10	10	11	6	10	11
Iqaluit	10	9	10	9	9	6	8	1	6	6	9	6	6	6	10	9	10	9	6	10	10	8	6	10	4
Kitchener	4	4	4	4	3	1	6	6	1	1	3	2	2	2	4	3	4	5	1	5	6	7	1	3	6
London	4	4	4	4	3	1	6	6	1	1	3	2	2	2	4	3	4	5	1	5	6	7	1	3	6
Moncton	6	1	6	1	1	3	8	9	3	3	1	2	2	2	5	1	5	3	3	7	7	9	3	5	8
Montréal	4	3	4	3	2	2	6	6	2	2	2	1	1	1	4	2	4	4	2	5	5	7	2	3	7
Ottawa	4	3	4	3	2	2	6	6	2	2	2	1	1	2	4	2	4	4	2	5	6	7	2	3	7
Québec	5	2	5	3	2	2	6	6	2	2	2	1	2	1	4	2	4	4	2	6	6	9	2	3	8
Regina	2	6	2	6	5	4	10	10	4	4	5	4	4	4	1	5	1	7	3	3	3	6	4	2	5
Saint John	6	1	6	1	1	3	8	9	3	3	1	2	2	2	5	1	5	3	3	7	7	9	3	5	8
Saskatoon	2	6	2	6	5	4	10	10	4	4	5	4	4	4	1	5	1	7	3	3	3	6	4	2	5
St. John's	7	4	7	4	4	5	8	9	5	5	3	4	4	4	7	3	7	1	5	8	9	11	5	6	11
Toronto	4	4	4	4	3	1	6	6	1	1	3	2	2	2	3	3	3	5	1	4	5	7	1	3	6
Vancouver	2	7	2	7	7	5	10	10	5	5	7	5	5	6	3	7	3	8	4	1	1	5	5	3	5
Victoria	2	7	2	7	7	6	10	10	6	6	7	5	6	6	3	7	3	9	5	1	1	6	6	3	5
Whitehorse	4	9	4	9	9	7	11	8	7	7	9	7	7	9	6	9	6	11	7	5	6	1	7	7	6
Windsor	4	4	4	4	3	1	6	6	1	1	3	2	2	2	4	3	4	5	1	5	6	7	1	3	6
Winnipeg	2	5	2	5	5	3	10	10	3	3	5	3	3	3	2	5	2	6	3	3	3	7	3	1	5
Yellowknife	4	9	3	8	9	6	11	5	6	6	8	7	7	8	5	8	5	11	6	5	5	6	6	5	1

Delivery standards are based on normal delivery conditions and are subject to change without notice. The on-time delivery guarantee may be modified during peak period (see canadapost.ca/notice) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume. Find the delivery standard from your postal code to a Canadian destination at canadapost.ca/deliverytool.

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## 4.5 Regular Parcel™

In order to calculate the estimated delivery standard for Regular Parcel, follow these steps:

- 1. Using Section 1.1 "Important definitions", determine whether the item is being sent locally, regionally or nationally.
- 2. Using Table 11, determine whether the item is originating from a major or non-major urban centre and retain the name of the designated processing facility.
- 3. Using Table 11, determine whether the item is addressed to a major or non-major urban centre and retain the name of the designated processing facility.
- 4. Using Table 16: Regular Parcel delivery standards grid, determine the delivery standard using the names of the processing facilities obtained in steps 2 and 3. Adjust the delivery standard as follows:
  - a) If the item is originating from or is addressed to a non-major urban centre (as it was determined in steps 2 or 3) and is a regional or national shipment: add 1 day.
  - b) If the processing facilities identified in steps 2 or 3 are the same and the shipment is not a local shipment: add 1 day.
  - c) If either the originating or destination FSA is non-major, use Table 9: Postal codes of remote areas to determine if either Postal Code is also remote. If the originating or destination Postal Code is remote: add up to 5 days.

Table 16: Regular Parcel delivery standards grid

		<u> </u>	<u></u>				F	REGU	LAR	Parc	CEL D	ELIV	ERY S	STAN	DAR	DS									
FROM / TO	Calgary	Charlottetown	Edmonton	Fredericton	Halifax	Hamilton	Happy Valley	Iqaluit	Kitchener	London	Moncton	Montréal	Ottawa	Québec	Regina	Saint John	Saskatoon	St. John's	Toronto	Vancouver	Victoria	Whitehorse	Windsor	Winnipeg	Yellowknife
Calgary	2	8	3	8	8	6	12	12	6	6	8	6	6	7	4	8	4	9	6	4	4	6	6	4	6
Charlottetown	8	2	8	4	3	5	10	11	5	5	3	4	4	4	7	3	7	5	5	9	9	11	5	7	11
Edmonton	3	8	2	8	8	6	12	12	6	6	9	6	6	7	4	8	4	9	6	4	4	6	6	4	5
Fredericton	8	3	8	2	3	5	10	11	5	5	3	4	4	4	7	3	7	5	5	9	9	11	5	7	10
Halifax	8	3	8	4	2	5	10	11	5	5	3	4	4	4	7	3	7	5	5	9	9	11	5	7	11
Hamilton	6	5	6	6	5	2	8	8	3	3	5	4	3	4	5	5	5	7	3	7	7	9	3	5	8
Happy Valley	12	10	12	10	10	8	2	10	8	8	10	8	8	8	12	10	12	10	8	12	12	13	8	12	13
Iqaluit	12	11	12	11	11	8	10	2	8	8	11	8	8	8	12	11	12	11	8	12	12	10	8	12	6
Kitchener	6	6	6	6	5	3	8	8	2	3	5	4	3	4	6	5	6	7	3	7	7	9	3	5	8
London	6	6	6	6	5	3	8	8	3	2	5	4	3	4	6	5	6	7	3	7	7	9	3	5	8
Moncton	8	3	8	3	3	5	10	11	5	5	2	4	4	4	7	3	7	5	5	9	9	11	5	7	10
Montréal	6	5	6	5	4	4	8	8	4	4	4	2	3	3	5	4	5	6	4	7	7	9	4	5	9
Ottawa	6	5	6	5	4	3	8	8	3	3	4	3	2	4	6	4	6	7	4	7	7	9	3	5	9
Québec	7	5	7	5	4	4	8	8	4	4	4	3	4	2	6	4	6	6	4	8	8	11	4	6	10
Regina	4	8	4	8	7	5	12	12	6	6	7	5	6	6	2	7	3	9	5	5	5	8	6	3	7
Saint John	8	3	8	3	3	5	10	11	5	5	3	4	4	4	7	2	7	5	5	9	9	11	5	7	10
Saskatoon	4	8	4	8	7	5	12	12	6	6	7	5	6	6	3	7	2	9	5	5	5	8	6	3	7
St. John's	9	6	9	6	5	7	10	11	7	7	5	6	7	6	9	5	9	2	7	10	10	13	7	8	12
Toronto	6	5	6	6	5	3	8	8	3	3	5	4	4	4	5	5	5	7	2	7	7	9	3	4	8
Vancouver	4	9	4	9	9	7	12	12	7	7	9	7	7	8	5	9	5	10	7	2	3	7	7	5	7
Victoria	4	9	4	9	9	7	12	12	7	7	9	7	7	8	5	9	5	10	7	3	2	8	7	5	7
Whitehorse	6	11	6	11	11	9	13	10	9	9	11	9	9	11	8	11	8	13	9	7	8	2	9	9	8
Windsor	6	6	6	6	5	3	8	8	3	3	5	4	3	4	6	5	6	7	3	7	7	9	2	5	8
Winnipeg	4	7	4	7	7	5	12	12	5	5	7	5	5	6	3	7	3	8	4	5	5	9	5	2	7
Yellowknife	6	11	5	10	11	8	13	6	8	8	10	9	9	10	7	10	7	12	8	7	7	8	8	7	2

Delivery standards are based on normal delivery conditions and are subject to change without notice. The on-time delivery guarantee may be modified during peak period (see canadapost.ca/notice) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume. Find the delivery standard from your postal code to a Canadian destination at canadapost.ca/deliverytool.

## 5 PARCEL SERVICES (U.S.A. AND INTERNATIONAL)

Delivery standards for the International and U.S. Parcel services are estimates of how long it will take for an item to be delivered.

## **DELIVERY STANDARDS TO THE U.S.A.**

### **5.1** Priority™ Worldwide

Delivery standards are only available on the Canada Post website at canadapost.ca/tools/pg/manual/PGservstdsp1-e.asp or by calling Canada Post Customer Service at 1-888-550-6333.

#### 5.2 Xpresspost™ – USA

In order to calculate the estimated delivery standard for Xpresspost - USA, follow these steps:

- 1. Use Table 17: Transit time Xpresspost USA to determine to which of the three processing facilities the shipment will be forwarded based on your originating FSA. Retain the number of additional business days to add to the delivery standard.
- 2. Determine the applicable delivery standard, considering the processing facility determined in step 1, using one of the following tables:

  Use Table 18: Xpresspost USA delivery standards to Major U.S. Urban Centres if the item is addressed to one of the 27 listed major U.S. cities
  - ☐ Use Table 19: Xpresspost USA delivery standard to U.S. states if the item is not addressed to one of the major cities listed in Table 18.
- 3. Add the number of additional business days retained in step 1 to the delivery standard.
- **NOTE 1:** The above calculations are for estimation purposes only. More accurate delivery standards will be presented by our shipping systems or tools when a destination Post Code is provided by the shipper. Guaranteed delivery standards will be determined at the time of acceptance of the item by Canada Post. Some exceptions apply.
  - 2. The On-time Delivery Guarantee does not apply to:

۷.	The On-time Delivery Guarantee does not apply to.
	post office box addresses;
	food items;
	items mailed to U.S. territories and possessions (American Samoa 96799; Wake Island 96898; Guam, Palau, Micronesia
	Mariana Islands and Marshall Islands 969);
	United States Army Post Offices (APO's) or military installations (U.S. Military 7ins 090-098, 962-966, 340)

#### Table 17: Transit time - Xpresspost - USA

	Montreal
ADD ZERO DAYS	H1A-H9X, J4G-J4S, J4V-J4Z
ADD 1 DAY	G0A-G0G*, G0H-G0W*, G0X*, G0Y-H0M, J0A-J0L, J0N-J0W*, J0X, J0Y*, J0Z-J4B, J4T, J5A-K0G, K0J, K1A-K7C, K7H, K7S-K8H
ADD 2 DAYS	A0A-A0E*, A0G *, A0H*, A0J*, A0K *, A0L, A0M *, A0N *, A0P0A3, A0P0A5, A0P1C0-A0P1E0, A0P1S0, A0R-B0C*, B0E-B0K*, B0L-E9H, X0A0A1, X0A0H0, X0A1H0
ADD 5 DAYS	G0G0A2-G0G0A4, G0G0A6-G0G0A7, G0G0A9, G0G0B3-G0G0B5, G0G0B7-G0G0B9, G0G0C1, G0G0C5-G0G0C7, G0G1C0-G0G1G0, G0G1J0, G0G1J0, G0G1M0-G0G1N0, G0G1S0-G0G1T0, G0G1W0, G0G1Z0, G0G2C0, G0G2G0, G0G2P0-G0G2T0, G0G2W0-G0G2Z0, G0W0A4, G0W0C2, G0W1C0, G0W3B0-G0W3C0, G0X0E5, G0X0E9, G0X3M0, G0X3P0-G0X3R0, J0M, J0W2C0, J0Y0A1- J0Y0A2, J0Y0A5, J0Y2X0, J0Y3B0, J0Y3H0, X0A0A3, X0A0W0
ADD 7 DAYS	A0E3B0, A0G0B3, A0G0B8, A0G0C9, A0G0E8, A0G0H5, A0G0J5, A0G0J8, A0G1R0, A0G1W0, A0G2B0, A0G2W0-A0G2X0, A0G3V0, A0G3Z0-A0G4B0, A0G4H0, A0H0B8, A0H0B9, A0H0C3, A0H1L0, A0H1N0, A0H2C0, A0H2J0, A0J0B1-A0J0B2, A0J1K0, A0J1L0, A0J1N0, A0K0A1-A0K0A2, A0K0A5, A0K0A7-A0K0A8, A0K0B1, A0K0B3, A0K0B5, A0K0B7, A0K0C1-A0K0C2, A0K0C6, A0K0C8-A0K0C9, A0K0E5, A0K0E9-A0K0G3, A0K0G8-A0K0H1, A0K0H4-A0K0H5, A0K0H7-A0K0J3, A0K0J6, A0K0J9-A0K0K1, A0K0K3, -A0K1A0, A0K1C0, A0K1J0-A0K1P0, A0K1T0-A0K1W0, A0K1Y0-A0K1Z0, A0K2B0, A0K2G0-A0K2J0, A0K2N0-A0K2X0, A0K3K0-A0K3L0, A0K3N0-A0K3P0, A0K3Y0, A0K4A0, A0K4E0, A0K4J0, A0K4L0, A0K4P0, A0K4S0-A0K4W0, A0K5C0, A0K5P0, A0K5S0, A0K5V0, A0K5Y0, A0M1K0, A0N0A6, A0N0B5, A0N2K0-A0NZL0, A0P0A1-A0P0A2, A0P0A4, A0P0A6-A0P1A0, A0P1G0-A0P1P0, B0C1E0, B0K1J0, X0A*

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	Toronto
ADD ZERO DAYS	L1G-L1Z, L3L, L3P-L3T, L3X-L3Y, L4A-L4L, L4S-L7A, M1B-M9W
ADD 1 DAY	KOH-KOM, K7G-K7R, K8N-L1E, L2A-L3K, L3M, L3V, L3Z, L4M-L4R, L7B-L9Z, N0A-N0R*, N1A-P0G, P1A-P6C
ADD 2 DAYS	POH*, POJ-POL*, POM*, PON-POT*, POV*, POW, POX*, POY, P7A-P8N, P8T, P9A-R0A*, ROC*, R0E*, R0G-R0J*, R0K-R0L*, R0M-R7N
ADD 3 DAYS	ROB*, ROCOB8, ROC1EO, R8A-R9A
ADD 4 DAYS	NOR1MO, POH1CO, POLOA2, POLOA7, POLOB2, POLOB4-POLOB5, POL1AO, POL1HO, POL1SO, POL1WO-POL1YO, POL2HO, POL2PO, POM0B3, POM1CO, POM2SO, POM2XO, POM2ZO, POTOA1, POTOB1-POTOB2, POTOC7, POT1LO, POT1PO, POT1ZO, POT2LO, POT3AO-POT3BO, POVOA1, POVOA3, POVOA7, POVOB1, POVOB4-POVOB5, POVOB8-POVOC5, POVOC7-POV1BO, POV1EO-POV1JO, POV1MO-POV1NO, POV1VO-POV1WO, POV1YO-POV2AO, POV2GO, POV2LO, POV2PO, POV2YO-POV2ZO, POV3BO-POV3GO, POXOA5, POX1BO, POX1EO, POX1PO
ADD 6 DAYS	ROAOSO, ROBOAO-ROBOA4, ROBOA7-ROBOB2, ROBOB4-ROBOB9, ROBOC1-ROBOGO, ROBOLO-ROB1SO, ROB1WO-ROB2HO, ROCOB9, ROCOE2, ROCOG4, ROCOJO, ROCOVO, ROC1VO, ROC2AO, ROC2PO, ROC3KO, ROEOB1, ROEOB6, ROEOC3, ROEOJO, ROE1EO, ROE1KO, ROE1NO, ROE2EO, ROJOLO, ROJOZO, ROJ1KO, ROJ1YO, ROLOA3, ROLOA6, ROLOB5, ROLOC5, ROLOE2, ROLOKO, ROLOMO, ROLORO, ROL1LO, ROL1YO, ROL2CO, ROL2KO, SOP, XOC
	VANCOUVER
ADD ZERO DAYS	V0M, V0X, V1M, V1P, V1S, V1V-V2E, V2H, V2P-V8A, V8L, V8N-V9E
ADD 1 DAY	SOA-SOC*, SOE*, SOG-SOH*, SOJ*, SOK*, SOL*, SOM*, SON, S2VTOA*, TOB*, TOC*, TOE*, TOG*, TOJ*, TOK*, TOL*, TOM*, T1A-T8R, T8T, T9A-V0B*, V0E*, V0G*, V0H-V0J*, V0K*, V0L*, V0N*, V0P*, V0R*, V0S*, V0V*, V1A-V1E, V1H, V1K-V1L, V1N, V1R, V1T, V2G, V2J-V2N, V8B-V8K, V8M, V9G-V9Z, X1A
ADD 2 DAYS	T0H*, T8S, T8V-T8X, V0C*, V1G, V1J, Y1A
ADD 4 DAYS	SOCOVO, SOEOA4, SOEOGO, SOEOSO, SOHOG3, SOH1WO, SOH2VO, SOH3MO, SOJOB9, SOJOC2, SOJOC3, SOJOC6, SOJOC9, SOJOE1, SOJOG6, SOJOG8 SOJOHO-SOJOH1, SOJOWO, SOJ1SO, SOJ1YO, SOJ2BO, SOJ2LO, SOJ2PO, SOJ2RO, SOJ2SO-SOJ2TO, SOJ2WO, SOJ3CO, SOJ3EO, SOJOE1, SOJOG6, SOJOG8 SOJOHO-SOJOH1, SOJOWO, SOJ1SO, SOJ1YO, SOJ2BO, SOJ2BO, SOJ2PO, SOJ2RO, SOJ2SO-SOJ2TO, SOJ2WO, SOJ3CO, SOJ3EO, SOKOA9, SOKOHO, SOKOJ8, SOK11O, SOK1YO, SOKOZO, SOK3NO, SOK3SO, SOK4BO, SOK4EO-SOK4HO, SOLOB7, SOLOE5, SOLOJO, SOL1YO, SOMOA1, SOMOA6, SOMOB6, SOMOB6, SOMOCSO, SOMOCSO, SOMOSO, SOMOSO, SOMOSO, SOMOSO, SOMOSO, SOMOHO, SOMOSO, SOMOSO, SOMOSO, SOMOHO, SOMOSO, SOMOSO, SOMOSO, SOMOLO, SOMOSO, SOM
ADD 6 DAYS	TOV, XOB, XOE*, XOG, YOA
ADD 7 DAYS	YOB
	I.

Please verify that your complete postal code does not appear elsewhere in the Transit Time table.

#### Table 18: Xpresspost – USA delivery standards to Major U.S. Urban Centres

To: MAJOR CENTRES	FROM: PROCESSING FACILITY			
5	MONTRÉAL	TORONTO	VANCOUVER	
Atlanta	2	2	4	
Baltimore	2	2	4	
Boston	2	2	4	
Buffalo	2	2	4	
Chicago	2	2	4	
Cleveland	3	3	4	
Dallas	2	2	4	
Denver	2	2	4	
Detroit	2	2	4	
Indianapolis	2	2	4	
Kansas City	2	2	4	
Los Angeles	2	2	4	
Memphis	2	2	4	
Miami	2	2	4	
Millwaukee	2	2	4	
Minneapolis/St Paul	2	2	4	
New Orleans	2	2	4	
New York	2	2	4	
Philadelphia	2	2	4	
Phoenix	2	2	4	

To: MAJOR CENTRES	FROM: PROCESSING FACILITY			
	MONTRÉAL	TORONTO	VANCOUVER	
Pittsburgh	2	2	4	
Salt Lake City	2	2	5	
San Francisco	2	2	4	
Seattle	2	2	4	
St Louis	3	3	4	
Tampa	2	2	4	
Washington	2	2	4	

The on-time delivery guarantee may be modified during a peak period (see canadapost.ca/notice) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume.

Table 19: Xpresspost – USA delivery standard to U.S. states

To: State	DEST.	FROM: PROCESSING FACILITY		
	CODE	Montréal	Toronto	VANCOUVER
Alabama	AL	2-3	2-3	4-5
Alaska	AK	3	3	4-5
Arizona	AZ	2-3	2-3	4-5
Arkansas	AR	2-3	2-3	4-5
California	CA	2-3	2-3	4-5
Colorado	со	2-3	2-3	4-5
Connecticut	СТ	2-3	2-3	4-5
Delaware	DE	2	2	4
District of Columbia	DC	2	2	4
Florida	FL	2-3	2-3	4-5
Georgia	GA	2-3	2-3	4-5
Hawaii	HI	2-3	2-3	4-5
daho	ID	2-3	2-3	4-5
llinois	IL	2-3	2-3	4-5
ndiana	IN	2	2	4-5
owa	IA	2-3	2-3	4-5
Cansas	KS	2-3	2-3	4-5
Centucky	KY	2-3	2-3	4-5
ouisiana	LA	2-3	2-3	4-5
Maine	ME	2-3	2-3	4-5
Maryland	MD	2-3	2-3	4-5
Massachusetts	MA	2-3	2-3	4-5
Michigan	MI	2-3	2-3	4-5
Minnesota	MN	2-3	2-3	4-5
Mississippi	MS	2-3	2-3	4-5
Missouri	МО	2-3	2-3	4-5
Montana	MT	2-3	2-3	4-5
Nebraska	NE	2-3	2-3	4-5
Nevada	NV	2-3	2-3	4-5
New Hampshire	NH	2	2	4-5
lew Jersey	ИЛ	2	2	4-5
New Mexico	NM	2-3	2-3	4-5
New York	NY	2-3	2-3	4-5
North Carolina	NC	2-3	2-3	4-5
North Dakota	ND	2-3	2-3	4-5
Ohio	ОН	2-3	2-3	4-5

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To: State	DEST.	FROM: PROCESSING FACILITY		
	CODE	Montréal	Toronto	VANCOUVER
Oklahoma	ОК	2-3	2-3	4-5
Oregon	OR	2-3	2-3	4-5
Pennsylvania	PA	2-3	2-3	4-5
Puerto Rico	PR	3	3	5
Rhode Island	RI	2	2	4
South Carolina	SC	2-3	2-3	4-5
South Dakota	SD	2-3	2-3	4-5
Tennessee .	TN	2-3	2-3	4-5
- Texas	TX	2-3	2-3	4-5
JS Virgin Islands	VI	3	3	5
Jtah	UT	2-3	2-3	4-5
/ermont	VT	2-3	2-3	4-5
/irginia	VA	2-3	2-3	4-5
Washington	WA	2-3	2-3	4-5
West Virginia	wv	2-3	2-3	4-5
Wisconsin	WI	2-3	2-3	4-5
Wyoming	WY	2-3	2-3	4-5

The on-time delivery guarantee may be modified during a peak period (see canadapost.ca/notice) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume.

## 5.3 Expedited Parcel™ – USA

In order to calculate the delivery standard for Expedited Parcel - USA, follow these steps:

- 1. Use Table 20: Transit time Expedited Parcel USA to determine to which of the three processing facilities the shipment will be forwarded based on your originating FSA. Retain the number of additional business days to add to the delivery standard.
- Determine the applicable delivery standard, considering the processing facility determined in step 1, using one of the following: tables:
   Use Table 21: Expedited Parcel USA delivery standards to Major U.S. Urban Centres if the item is addressed to one of the 27 listed major U.S. cities
  - ☐ Use Table 22: Expedited Parcel USA delivery standards to U.S. states if the item is not addressed to one of the major cities listed in Table 21.
- 3. Add the number of additional business days retained in step 1 to the delivery standard.

Table 20: Transit time - Expedited Parcel - USA

	Montreal
ADD ZERO DAYS	G0A, G0M-G0T, G0X*, G0Y-G4A, G5V, G5Y-G7A, G8T-J0L, J0N-J0W*, J0X-J0Y*, J0Z-K0G, K0J, K1A-K7C, K7H, K7S-K8H
ADD 1 DAY	BOC*, BOE-BOK*, BOL-E9H, GOC-GOG*, GOH-GOL, GOV, GOW*, G4R-G4S, G4V-G5T, G7B-G8P
ADD 3 DAYS	A1A-A1H, A1N, A1V, A2A-A2N, A5A, A8A
ADD 4 DAYS	A0A-A0E*, A0G*, A0H*, A0J*, A0K*, A0L, A0M*, A0N*, A1K-A1M, A1S, A1W-A1Y
ADD 5 DAYS	A0P*, A0R1B0, A2V, G0G0A2-G0G0A4, G0G0A6-G0G0A7, G0G0A9, G0G0B3-G0G0B5, G0G0B7-G0G0B9, G0G0C1, G0G0C5-G0G0C8, G0G1C0-G0G1G0, G0G1J0, G0G1M0-G0G1N0, G0G1S0-G0G1T0, G0G1W0, G0G1Z0, G0G2C0, G0G2G0, G0G2P0-G0G2T0, G0G2W0-G0G2Z0, G0W0A4, G0W0C2, G0W1C0, G0W3B0-G0W3C0, G0X0E5, G0X3M0, G0X3P0-G0X3R0, G4T, J0M, J0W2C0, J0Y0A1-J0Y0A2, J0Y0A5, J0Y2X0-J0Y3B0, J0Y3H0, X0A0A1, X0A0A3, X0A0H0, X0A0W0-X0A1H0
ADD 6 DAYS	AOR*
Indeterminate	A0E3B0, A0G0B3, A0G0B8, A0G0C9, A0G0E8, A0G0H5, A0G0J5, A0G0J8, A0G1R0, A0G1W0, A0G2B0, A0G2W0-A0G2X0, A0G3V0, A0G3Z0-A0G4B0, A0G4H0, A0H0B8, A0H0B9, A0H0C3, A0H1L0, A0H1N0, A0H2C0, A0H2J0, A0J0B1-A0J0B2, A0J1K0, A0J1L0, A0J1N0, A0K0A1-A0K0A2, A0K0A5, A0K0A8, A0K0B1, A0K0B5, A0K0B7, A0K0C2, A0K0C6, A0K0C9, A0K0E5, A0K0E9-A0K0G3, A0K0G8-A0K0H1, A0K0H3-A0K0H5, A0K0H7-A0K0J3, A0K0J6, A0K0J9-A0K0K1, A0K0K3-A0K1A0, A0K1C0, A0K1J0-A0K1P0, A0K1W0, A0K1Y0-A0K1Z0, A0K2B0, A0K2G0-A0K2J0, A0K2N0, A0K2V0-A0K2X0, A0K3N0, A0K3Y0, A0K4A0, A0K4E0, A0K4J0, A0K4L0, A0K4P0, A0K450-A0K4V0, A0K5C0, A0K5P0, A0M1K0, A0N0A6, A0N0B5, A0N2K0-A0N2L0, A0P0A1, A0P0A2, A0P0A4, A0P0A6, A0P0A7, A0P0A8, A0P1A0, A0P1G0, A0P1J0, A0P1K0, A0P1L0, A0P1M0, A0P1N0, A0P1P0, B0C1E0, B0K1J0, X0A

	TORONTO
ADD ZERO DAYS	KOH, KOK-KOM, K7G, K7K-K7R, K8N-NOR *, N1A-POG, P1H-P2A
ADD 1 DAY	POH* POJ-POL*, POM*, PON-POS, P1A-P1C, P2B-P7L
ADD 2 DAYS	POT*, POV*, POW, POX*, POY, P8N-P9N, ROA*, ROB*, ROC*, ROE*, ROG-ROH, ROJ*, ROK, ROL*, ROM-SOC*, SOG, SOH*, SON, S2V-S6K, S7A-S7C, S7H-S7W, S9H
ADD 3 DAYS	S0E* , S0J*, S0K* , S0L* , S0M* , S6V-S6X , S9A , S9V-S9X , T9V
ADD 5 DAYS	NOR1MO, POH1CO, POLOA2, POLOA7, POLOB2, POLOB4-POLOB5, POL1AO, POL1HO, POL1SO, POL1WO-POL1YO, POL2HO, POL2PO, POMOB3, POM1CO POM2SO, POM2XO, POM2ZO, POTOA1, POTOB1-POTOB2, POTOC7, POT1LO, POT1PO, POT1ZO, POT2LO, POT3AO-POT3BO, POVOA1, POVOA3, POVOA7 POVOB1, POVOB4-POVOB5, POVOB8-POVOC5, POVOC7-POV1BO, POV1EO-POV1JO, POV1MO-POV1NO, POV1VO-POV1WO, POV1YO-POV2AO, POV2GO POV2LO, POV2PO, POV2YO-POV2ZO, POV3BO-POV3GO, POXOA5, POX1BO, POX1EO, POX1PO
INDETERMINATE	ROAOSO, ROBOAO-ROBOA4, ROBOA7-ROBOB2, ROBOB4-ROBOB9, ROBOC1-ROBOGO, ROBOLO-ROB1SO, ROB1WO-ROB2HO, ROCOB9, ROCOE2, ROCOG4, ROCOJO, ROCOVO, ROC1VO, ROC2AO, ROC2PO, ROC3KO, ROEOB1, ROEOB6, ROEOC3, ROEOJO, ROE1EO, ROE1KO, ROE1NO, ROE2EO, ROJOLO, ROJOZO, ROJ1KO, ROJ1YO, ROLOA3, ROLOA6, ROLOB5, ROLOC5, ROLOE2, ROLOKO, ROLOMO, ROLORO, ROL1LO, ROL1YO, ROL2CO, ROL2KO, SOCOVO, SOEOA4, SOEOGO, SOEOSO, SOHOG3, SOH1WO, SOH2VO, SOH3MO, SOJOB9, SOJOC2-SOJOC3, SOJOC6, SOJOC9, SOJOE1, SOJOG6, SOJOG8 SOJOHO-SOJOH1, SOJOWO, SOJ1SO, SOJ1YO, SOJ2BO, SOJ2LO, SOJ2PO-SOJ2WO, SOJ3CO-SOJ3EO, SOKOA9, SOKOHO, SOKOJ8, SOK1LO, SOK1YO, SOK2CO, SOK3NO, SOK3SO, SOK4BO, SOK4EO-SOK4HO, SOLOB7, SOLOE5, SOLOJO, SOL1YO, SOMOA1, SOMOA6, SOMOB5-SOMOB6, SOMOB8, SOMOC5-SOMOC6, SOMOGO, SOMOG3, SOMOHO, SOMOKO, SOMOMO, SOMOSO, SOM1GO, SOM2HO, SOM2MO, SOM3BO-SOM3HO, SOP
	Vancouver
ADD ZERO DAYS	V1M, V2P-V4S, V4W-V7Y, V8L, V8N-V9E
ADD 1 DAY	T1X-T3Z, T5A-T6X, T8A-T8H, T8N, T8T, V0B*, V0G*, V0H, V0L*, V0M, V0N*, V0P*, V0R*, V0S*, V0X-V1E, V1H, V1K-V1L, V1N-V2N, V4T-V4V, V8A-V8B, V8K, V8M, V9G-V9Z
ADD 2 DAYS	TOA*, TOB*, TOC*, TOE*, TOG* TOH*, TOJ*, TOK*, TOL*, TOM*, T1A-T1W, T4A-T4X, T7A-T7Z, T8L, T8R, T8V-T9S, T9W-V0A, V0C*, V0E*, V0J*, V0K*, V0V*, V1G, V1J, V8C-V8J
ADD 3 DAYS	T8S
ADD 4 DAYS	X1A, Y1A
ADD 5 DAYS	TOAOA4-TOAOA5, TOAOB5-TOAOB6, TOAOC4, TOA150, TOA151, TOA1X0, TOA2A0-TOA2B0, TOA2E0, TOA2I0, TOA3G0, TOA3K0, TOBOMO, TOCOR0-TOCOSO, TOCOWO, TOC1WO, TOEOB2, TOEOKO-TOEOLO, TOE1HO, TOGOA5, TOGOKO, TOG2NO-TOG2WO, TOHOB9, TOHOE6, TOHOG6, TOHONO, TOHOSO, TOH1JO, TOH1RO, TOH2NO-TOH2N2, TOH3X0, TOHAAO, TOJOA5, TOJOB3, TOJOB3, TOJOE7, TOJOKO, TOJOXO, TOJ1CO, TOJ1HO, TOJ1LO-TOJ1MO, TOJ2G0, TOJ2MO, TOJ2ZO, TOJ3CO, TOJ3JO, TOKOAO, TOKOA5, TOKOB4-TOKOB5, TOKOC3, TOKOC5, TOKOC9, TOKOSO, TOK1E0, TOK1LO, TOK1NO, TOK1RO, TOK2JO, TOK2MO, TOK2RO, TOL1YO, TOMOC6, TOM1LO, TOM2HO, TOP, VOB1RO, VOCOA7-VOCOB1, VOCOB8, VOC1E0-VOC1GO, VOC1KO-VOC1LO, VOC150, VOC1YO-VOC2B0, VOC2HO, VOC2RO-VOC2VO, VOC2XO-VOC2ZO, VOE1SO, VOG0B1, VOGOB5, VOG1BO, VOG1NO, VOJ0A2, VOJ0B4, VOJ0B6-VOJ0B8, VOJ0C4-VOJ1AO, VOJ1HO-VOJ1KO, VOJ1RO, VOJ1TO, VOJ1XO, VOJ2BO, VOJ2HO, VOJ2PO, VOJ2TO-VOJ2WO, VOJ2ZO, VOJ3BO-VOJ3EO, VOJ3JO-VOJ3MO, VOJ3TO, VOKOB3, VOK1NO-VOK1PO, VON2VO, VON3LO, VOPOA1-VOPOA2, VOPOA4, VOP1BO, VOP1JO-VOP1LO, VOP1PO, VOP1SO, VOP1SO, VOP1JO-VOP1BO, VOR2BO, VOR2BO, VOR2JO, VOS1KO, VOT, VOVOA2-VOV1EO, VOV1HO, VOV1HO, VOW
INDETERMINATE	TOV, XOB-XOG, YOA-YOB
	ify that your complete postal code does not appear elsewhere in the Transit Time table.

Please verify that your complete postal code does not appear elsewhere in the Transit Time table.

Table 21: Expedited Parcel – USA delivery standards to Major U.S. Urban Centres

To: Major Centres	From: Processing facility				
	MONTRÉAL	TORONTO	VANCOUVER		
Atlanta	5	5	6		
Baltimore	5	4	6		
Boston	5	4	6		
Buffalo	5	4	7		
Chicago	5	4	6		
Cleveland	5	5	6		
Dallas	5	5	6		
Denver	5	5	6		
Detroit	5	5	6		
Indianapolis	5	5	6		
Kansas City	5	5	6		
Los Angeles	5	5	6		
Viemphis	5	5	6		

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To: Major Centres	FROM: PROCESSING FACILITY			
	MONTRÉAL	TORONTO	VANCOUVER	
Miami	5	5	6	
Millwaukee	5	5	6	
Minneapolis/St Paul	5	5	6	
New Orleans	5	5	6	
New York	4	4	6	
Philadelphia	5	4	6	
Phoenix	5	5	6	
Pittsburgh	5	4	6	
Salt Lake City	5	5	6	
San Francisco	5	5	6	
Seattle	5	5	7	
it Louis	5	5	7	
lampa	5	5	6	
Washington	5	4	6	

The on-time delivery guarantee may be modified during a peak period (see canadapost.ca/notice) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume.

Table 22: Expedited Parcel – USA delivery standards to U.S. states

Τα STATE	DEST.		From: Processing facility		
	CODE	Montréal	Toronto	VANCOUVER	
Alabama	AL	5-6	5-6	6-7	
Alaska	AK	6	6	6-7	
Arizona	AZ	5-6	5-6	6-7	
Arkansas	AR	5-6	5-6	6-7	
California	CA	5-6	5-6	6-7	
Colorado	со	5-6	5-6	6-7	
Connecticut	СТ	4-5	4-5	6-7	
Delaware	DE	5	4-5	6	
District of Columbia	DC	5	4	6	
Florida	FL	5-6	5-6	6-7	
Georgia	GA	5-6	5-6	6-7	
Guam	GU	6	6	7	
Hawaii	HI	6	6	7	
daho	ID	5-6	5-6	6-7	
llinois	IL	5-6	4-5	6-7	
ndiana	IN	5-6	5-6	6-7	
owa	IA	5-6	5-6	6-7	
Kansas	KS	5-6	5-6	6-7	
Kentucky	KY	5-6	5-6	6-7	
Louisiana	LA	5-6	5-6	6-7	
Maine	ME	5-6	4-5	6-7	
Maryland	MD	5	4-5	6-7	
Massachusetts	MA	5	4-5	6-7	
Michigan	MI	5-6	5-6	6-7	
Minnesota	MN	5-6	5-6	6-7	

Та Ѕтате	DEST.		FROM: PROCESSING FACILITY	
	CODE	Montréal	Toronto	VANCOUVER
Mississippi	MS	5-6	5-6	6-7
Missouri	МО	5-6	5-6	6-7
Montana	MT	5-6	5-6	6-7
Nebraska	NE	5-6	5-6	6-7
Nevada	NV	5-6	5-6	6-7
New Hampshire	NH	5	4-5	6-7
New Jersey	NJ	4-5	4	6-7
New Mexico	NM	5-6	5-6	6-7
New York	NY	4-6	4-5	6-7
North Carolina	NC	5-6	4-5	6-7
North Dakota	ND	5-6	5-6	6-7
Ohio	ОН	5-6	5-6	6-7
Oklahoma	ОК	5-6	5-6	6-7
Oregon	OR	5-6	5-6	6-7
Pennsylvania	PA	5-6	4-5	6-7
Puerto Rico	PR	6	6	7
Rhode Island	RI	5	5	6
South Carolina	SC	5-6	4-5	6-7
South Dakota	SD	5-6	5-6	6-7
Tennessee	TN	5-6	5-6	6-7
Texas	TX	5-6	5-6	6-7
US Virgin Islands	VI	6	6	7
Utah	UT	5-6	5-6	6-7
Vermont	VT	5	4-5	6-7
Virginia	VA	5-6	5-6	6-7
Washington	WA	5-6	5-6	6-7
West Virginia	wv	5-6	4-5	6-7
Wisconsin	WI	5-6	5-6	6-7
Wyoming	WY	5-6	5-6	6-7

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#### 5.4 Tracked Packet™ – USA

Please note that delivery standards for Tracked Packet – USA are expected delivery times and are not guaranteed.

In order to calculate the expected delivery time for Tracked Packet – USA, follow these steps:

- 1. Use Table 23: Transit time Tracked Packet USA to determine to which of the three processing facilities you item will be forwarded to based on your originating FSA. Retain the number of additional business days to add to the delivery standard.
- 2. Determine the applicable delivery standard, considering the processing facility determined in step 1, using one of the following:
  - ☐ Use Table 24: Tracked Packet USA delivery standards to Major U.S. Urban Centres if the item is addressed to one of the 27 listed major U.S. cities
  - ☐ Use Table 25: Tracked Packet USA delivery standards to U.S. states if the item is not addressed to one of the major cities listed in Table 24.
- 3. Add the number of additional business days retained in step 1 to the delivery standard in step 2.

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Table 23: Transit time - Tracked Packet - USA

	Montreal
ADD 0 DAYS	G0A, G0M-G0X*, G0Y-G4A, G5A, G5V-G7A, G8T-G9X, H1A-J0L, J0N-J0V, J0W*, J0X, J1A-J9L, K1A-K4A
ADD 1 DAY	A0A-A0E*, A0G*, A0H*, A0J *, A0L, A0M*, A0N *, A1A-A2N, A5A-B0C*, B0E-B0J, B0K*, B0L-E2S, E3A-E3G, E3N-E5A, E5C-E9H, G0C-G0G*, G0H-G0L, G0T-G0W*, G4R-G4Z, G5B-G5T, G7B-G8P, H0M, J0Y*, J0Z, J9P-K0G, K0J, K4B-K7C, K7H, K7S-K8H
ADD 2 DAYS	A0K*, A0P*, A0R, A2V, E2V, E3L, E5B, X0A0A1, X0A0H0, X0A1H0
ADD 4 DAYS	G0G0A2-G0G0A4, G0G0A6-G0G0A7, G0G0A9, G0G0B3-G0G0B5, G0G0B7-G0G0B9, G0G0C1, G0G0C5-G0G0C7, G0G1C0-G0G1G0, G0G1J0, G0G1M0-G0G1N0, G0G1S0-G0G1T0, G0G1W0, G0G1Z0, G0G2C0, G0G2G0, G0G2P0-G0G2T0, G0G2W0-G0G2Z0, G0W0A4, G0W0C2, G0W1C0, G0W3B0-G0W3C0, G0X0E5, G0X0E9, G0X3M0, G0X3P0-G0X3R0, J0M, J0W2C0, J0Y0A1-J0Y0A2, J0Y0A5, J0Y2X0, J0Y3B0J0Y3H0, X0A0A3, X0A0W0
ADD 6 DAYS	A0E3B0, A0G0B3, A0G0B8, A0G0C9, A0G0E8, A0G0H5, A0G0J5, A0G0J8, A0G1R0, A0G1W0, A0G2B0, A0G2W0-A0G2X0, A0G3V0, A0G3Z0-A0G4B0, A0G4H0, A0H0B8, A0H0B9, A0H0C3, A0H1L0, A0H1N0, A0H2C0, A0H2J0, A0J0B1-A0J0B2, A0J1K0, A0J1L0, A0J1N0, A0K0A1-A0K0A2, A0K0A5, A0K0A7-A0K0A8, A0K0B1, A0K0B5, A0K0B7, A0K0C1-A0K0C2, A0K0C6, A0K0C8-A0K0C9, A0K0E5, A0K0E9-A0K0G3, A0K0G8-A0K0H1, A0K0H7-A0K0J3, A0K0J3, A0K0J6, A0K0J4-A0K0A1, A0K0H7-A0K1D2, A0K0J6, A0K0J9-A0K1Z0, A0K2J0, A0K2J0, A0K2J0, A0K2J0, A0K2J0, A0K2M0, A0K2M0, A0K3V0, A0K
	Тогонто
ADD 0 DAYS	KOH, KOK-KOM, K7G, K7K-K7R, K8N-N0B, N0E-N0G, N0K, N1A-N4B, N4N,N4W, N4Z-N5A, N5R-N6P, N8N-N9K, P0A-P0G, P1H-P2A
ADD 1 DAY	KOH-KOM, K7G-K7P, NOC, NOH-NOJ, NOL-NOR, N4G-N4L N4S-N4V, N4X, N5C-N5R, N7A-N8M, N9V-N9Y, POH*, POJ-POL, POY-P1C, P2B, R0A*, R0C*, R0E*, R0GR0J, R0K-R0L*, R0M-R7N
ADD 2 DAYS	ROB*, ROCOB8, ROC1EO, R8A-R9A
ADD 4 DAYS	NOR1MO, POH1CO, POLOAZ, POLOAZ, POLOBZ, POLOBZ, POLOBS, POL1AO, POL1HO, POL1SO, POL1WO, POL1YO, POL2HO, POL2PO, POM0B3, POM1CO, POM2SO, POM2XO, POM2ZO, POTOA1, POTOB1-POTOB2, POTOC7, POT1LO, POT1PO, POT1ZO, POT2LO, POT3AO, POT3BO, POV0A1, POV0A3, POV0A7, POV0B1, POV0B4-POV0B5, POV0B8-POV0C5, POV0C7-POV1B0, POV1EO-POV1JO, POV1MO, POV1NO, POV1VO, POV1WO, POV1YO, POV1ZO, POV2AO, POV2GO, POV2LO, POV2PO, POV2YO, POV2ZO, POV3BO, POV3CO, POV3EO, POV3GO, POXOA5, POX1BO, POX1EO, POX1PO
ADD 6 DAYS	ROAOSO, ROBOAO-ROBOA2, ROBOA4, ROBOA7-ROBOB2, ROBOB4-ROBOB9, ROBOC1-ROBOGO, ROBOMO-ROBOVO, ROBOYO-ROBOZO, ROB1CO-ROB1EO, ROB1HO-ROB1JO, ROB1LO, ROB1PO-ROB1RO, ROB1ZO, ROB2GO-ROB2HO, ROCOB9, ROCOE2, ROCOG4, ROCOJO, ROCOVO, ROC1VO, ROC2AO, ROC2PO, ROC3KO, ROE0B1, ROE0B6, ROE0C3, ROE0JO, ROE1EO, ROE1KO, ROE1KO, ROE1KO, ROE2EO, ROJOLO, ROJOZO, ROJ1KO, ROJ1YO, ROLOA3, ROLOA6, ROLOB5, ROLOC5, ROLOKO, ROLOMO, ROLOMO, ROL1LO, ROL1YO, ROL2CO, ROL2KO, SOP, XOC
	VANCOUVER
ADD 0 DAYS	V0M, V0X, V1M, V1P, V1S, V1V-V2E, V2H, V2P-V8A, V8L, V8N-V9E
ADD 1 DAY	\$0A-\$0C*, \$0E*, \$0G-\$0H*, \$0J*, \$0K*, \$0L*, \$0M*, \$0N, \$2VT0A*, \$T0B*, \$T0C*, \$T0E*, \$T0G*, \$T0J*, \$T0K*, \$T0L*, \$T0M*, \$T1A-T8R, \$T8T, \$T9A-V0B*, \$V0E*, \$V0G*, \$V0H-V0J*, \$V0K*, \$V0L*, \$V0N*, \$V0P*, \$V0R*, \$V0V*, \$V1A-V1E, \$V1H, \$V1K-V1L, \$V1N, \$V1R, \$V1T, \$V2G, \$V2J-V2N, \$V8B-V8K, \$V8M, \$V9G-V9Z, \$V1A,
ADD 2 DAYS	T0H*, T8S, T8V-T8X, V0C*, V1G, V1J
ADD 4 DAYS	\$0COVO, \$0E0A4, \$0E0GO, \$0E0SO, \$0H0G3, \$0H1W0, \$0H2V0, \$0H3M0, \$0J0B9, \$0J0C2, \$0J0C3, \$0J0C6, \$0J0C9, \$0J0E1, \$0J0G6, \$0J0G8, \$0J0H0-\$0J0H1, \$0J0W0, \$0J1SO, \$0J1Y0, \$0J2B0, \$0J2L0, \$0J2P0, \$0J2R0, \$0J2SO-\$0J2T0, \$0J2W0, \$0J3C0, \$0J3E0, \$0K0A9, \$0K0H0, \$0K0J8, \$0K1Y0, \$0K0Y0, \$0K3SO, \$0K3N0, \$0K3SO, \$0K4B0, \$0K4E0-\$0K4H0, \$0L0B7, \$0L0E5, \$0L0J0, \$0L1Y0, \$0M0A1, \$0M0A6, \$0M0B5-\$0M0B6, \$0M0B8, \$0M0C5-\$0M0C6, \$0M0G0, \$0M0G3, \$0M0H0, \$0M0K0, \$0M0M0, \$0M0S0, \$0M1G0, \$0M2H0, \$0M2M0, \$0M3B0-\$0M3H0, \$0M0B5-\$0M0B6, \$0M0B5, \$0M0C5-\$0M0C6, \$0M0G0, \$0M0G0, \$0M0M0, \$0M0S0, \$0M1G0, \$0M2H0, \$0M2M0, \$0M3B0-\$0M3H0, \$0M0B5-\$0M3H0, \$0M0B5-\$0M3H0, \$0M0B5-\$0M3H0, \$0M0B5-\$0M3H0, \$0M0B5-\$0M3H0, \$0M0B5-\$0M3H0, \$0M0B5-\$0M0B6, \$0M0C5-\$0M0C6, \$0M0G0, \$0M0G0, \$0M0M0, \$0M0S0, \$0M1G0, \$0M0H0, \$0M0ZM0, \$0M0ZM0, \$0M3B0-\$0M3H0, \$0M0B5-\$0M0B6, \$0M0B5-\$0M0B6, \$0M0C6, \$0M0C0, \$0M0B5, \$0M0B5, \$0M0D6, \$0M0S0, \$0M1G0, \$0M0ZM0, \$0M0ZM0, \$0M3B0-\$0M3H0, \$0M0B6, \$0M0B5, \$0M0B6, \$0M0B5, \$0M0B6,
	V0L1R0-V0L1X0, V0N0A6, V0N0B2, V0N0E4, V0N1M0, V0N1Z0, V0N2B0, V0N2V0, V0N3L0, V0P0A1-V0P0A2, V0P0A4, V0P1B0, V0P1J0-V0P1L0, V0P1P0, V0P1S0, V0P1V0-V0P1W0, V0P1Z0, V0R0B3, V0R0B4, V0R1A0, V0R1B0, V0R2B0, V0R2J0, V0S1K0, V0T*, V0V0A2-V0V1E0, V0V1H0, V0W

<sup>\*</sup> Please verify that your complete postal code does not appear elsewhere in the Transit Time table.

Table 24: Tracked Packet – USA delivery standards to Major U.S. Urban Centres

To: M AJOR CENTRES	From: Processing facility				
	MONTRÉAL	TORONTO	VANCOUVER		
Atlanta	8	8	7		
Baltimore	7	8	7		
Boston	7	8	7		
Buffalo	8	8	7		
Chicago	8	7	7		
Cleveland	8	8	7		
Dallas	8	8	7		
Denver	8	8	7		
Detroit	8	8	7		
Indianapolis	8	7	7		
Kansas City	8	8	7		
			10		

To: Major Centres	From: Processing facilityl					
	MONTRÉAL	TORONTO	VANCOUVER			
Los Angeles	8	8	7			
Memphis	8	8	7			
Miami	8	8	7			
Millwaukee	8	7	7			
Minneapolis/St Paul	8	8	7			
New Orleans	8	8	7			
New York	7	8	7			
Philadelphia	7	8	7			
Phoenix	8	8	7			
Pittsburgh	8	8	7			
Salt Lake City	8	8	7			
San Francisco	8	8	6			
Seattle	8	8	7			
St Louis	8	8	7			
Татра	8	8	7			
Washington	7	8	7			

The on-time delivery guarantee may be modified during a peak period (see canadapost.ca/notice) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume.

Table 25: Tracked Packet – USA delivery standards to U.S. states

То: Ѕтате	DEST.	FROM: PROCESSING FACILITY			
	CODE	Montréal	TORONTO	VANCOUVER	
Alaska	AK	8-9	8-9	7-8	
Alabama	AL	8	8	7	
Arkansas	AR	8	8	7	
Arizona	AZ	8	8	7	
California	CA	8	8	6-7	
Colorado	со	8	8	7	
Conneticut	СТ	7	8	7	
District of Columbia	DC	7-8	8	7	
Delaware	DE	7	8	7	
Florida	FL	8	8	7	
Georgia	GA	8	8	7	
Guam	GU	10	10	7	
lawaii	HI	8-9	8-9	7	
owa	IA	8	7-8	7	
daho	ID	8	8	7	
Illinois	IL	8	7-8	7	
ndiana	IN	8	7-8	7	
Kansas	KS	8	8	7	
<b>Centucky</b>	KY	7	8	7	
ouisiana .	LA	7	8	7	
Massachusetts	MA	7	8	7	
Maryland	MD	7	8	7	

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То: Ѕтате	D <sub>EST</sub> .	FROM: PROCESSING FACILITYL			
	CODE	Montréal	Toronto	Vancouver	
Maine	ME	8	8	7	
Michigan	MI	8	7-8	7-8	
Minnesota	MN	8	8	7	
Missouri	МО	8	8	7	
Mississippi	MS	8	8	7	
Viontana	МТ	8	8	7	
North Carolina	NC	8	8	7	
North Dakota	ND	8	8	7	
Nebraska	NE	8	8	7	
New Hampshire	NH	7	8	7	
New Jersey	NJ	7	8	7	
New Mexico	NM	8	8	7	
Nevada	NV	8	8	7	
New York	NY	7-8	8	7	
Ohio	ОН	7	8	7	
Oklahoma	ОК	7	8	7	
Oregon	OR	7	8	7	
Pennsylvania	PA	7-8	8	7	
Puerto Rico	PR	8	8	7	
Rhode Island	RI	7	8	7	
South Carolina	SC	8	8	7	
South Dakota	SD	8	8	7	
Tennessee	TN	8	8	7	
Texas	TX	8	8	7	
Utah	UT	8	8	7	
US Virgin Islands	VI	8	9	8	
Virginia	VA	7-8	8	8	
Vermont	VT	7-8	8	7	
Washington	WA	8	8	7	
West Virginia	wv	7-8	8	7	
Wisconsin	WI	8	7-8	7	
Wyoming	WY	8	8	7	

The on-time delivery guarantee may be modified during a peak period (see canadapost.ca/notice) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume.

#### 5.5 Small Packet™

The estimated delivery standards to U.S. destinations are:

**Small Packet – Air** 5 to 8 business days

# **DELIVERY STANDARDS TO AN INTERNATIONAL DESTINATION**5.6 Priority™ Worldwide

Delivery standards are only available on the Canada Post website at canadapost.ca/tools/pg/manual/PGservstdsp1-e.asp or by calling Canada Post Customer Service at 1-888-550-6333.

#### 5.7 Xpresspost™ – International

In order to calculate the estimated delivery standard for Xpresspost-International, follow these steps:

- 1. Use Table 26: Transit time Xpresspost International to determine to which of the three processing facilities you item will be forwarded to based on your originating FSA. Retain the number of additional business days to add to the delivery standard. If your FSA\* is in the range of POV-T9X, XOB-XOG and YOA-YOB you will need to use the instructions in Section 4.2 to determine the domestic Xpresspost standard between your FSA and the Forward Processing Facility identified.
- 2. Determine the applicable delivery standard, considering the processing facility determined in step 1, using Table 27: Xpresspost International delivery standards to select destinations.
- 3. Add the number of additional business days retained in step 1 to the delivery standard in step 2.
- **NOTE 1:** The above calculations are for estimation purposes only. More accurate delivery standards will be presented by our shipping systems or tools when a destination Post Code is provided by the shipper. Guaranteed delivery standards will be determined at the time of acceptance of the item by Canada Post. Some exceptions apply.
  - 2: The On-time Delivery Guarantee applies to all destinations.

Table 26: Transit time - Xpresspost - International

	<b>M</b> ONTREAL
ADD ZERO DAYS	G0A, G0M-G0S, G0X*, G0Y-G4A, G5A, G5V-G7A, G8T-G9X, G1A-G9X, H1A-J0L, J0N-J0W*, J0X, J1A-J9L, K1A-K4A
ADD 1 DAY	A0A-A0E*, A0G *, A0H*, A0J*, A0L, A0M*, A0N*, A1A-A2N, A5A-B0C*, B0E-B0K*, B0L-E2S, E3A-E3G, E3N-E5A, E5C-E9H, G0C-G0G*, G0H-G0L, G0T-G0W*, G0X*, G0Y-G0Z, G1A-G9X, H0M, J0A-J0L, J0Y*, J0Z, K0A-K0G, K0J, K4B-K7C, K7H, K7H, K7S-K8H
ADD 2 DAYS	A0K*, A0P*, A0R, A2V, E2V, E3L, E5B, X0A0A1, X0A0H0, X0A1H0
ADD 4 DAYS	G0G0A2-G0G0A4, G0G0A6-G0G0A7, G0G0A9, G0G0B3-G0G0B5, G0G0B7-G0G0B9, G0G0C1, G0G0C5-G0G0C8, G0G1C0-G0G1G0, G0G1J0, G0G1J0, G0G1M0-G0G1N0, G0G1S0-G0G1T0, G0G1W0, G0G1Z0, G0G2C0, G0G2G0, G0G2P0-G0G2T0, G0G2W0-G0G2Z0, G0W0A4, G0W0C2, G0W1C0, G0W3B0-G0W3C0, G0X0E5, G0X0E9, G0X3M0, G0X3P0-G0X3R0, J0M, J0W2C0, J0Y0A1-J0Y0A2, J0Y0A5, J0Y2X0-J0Y3B0, J0Y3H0, X0A0A3, X0A0W0
ADD 6 DAYS	A0E3B0, A0G0B3, A0G0B8, A0G0C9, A0G0E8, A0G0H5, A0G0J5, A0G0J8, A0G1R0, A0G1W0, A0G2B0, A0G2W0-A0G2X0, A0G3V0, A0G3Z0-A0G4B0, A0G4H0, A0H0B8, A0H0B9, A0H0C3, A0H1L0, A0H1N0, A0H2C0, A0H2J0, A0J0B1-A0J0B2, A0J1K0, A0J1L0, A0J1N0, A0K0A1-A0K0A2, A0K0A5, A0K0A7-A0K0A8, A0K0B1, A0K0B3, A0K0B5, A0K0B7, A0K0C1-A0K0C2, A0K0C6, A0K0C8-A0K0C9, A0K0E5, A0K0E9-A0K0G3, A0K0G8-A0K0H1, A0K0H3-A0K0H5, A0K0H7-A0K0J3, A0K0J6, A0K0J9-A0K0K1, A0K0K3-A0K1A0, A0K1C0, A0K1J0-A0K1P0, A0K1T0-A0K1W0, A0K1Y0-A0K1Z0, A0K2B0, A0K2G0-A0K2J0, A0K2N0-A0K2X0, A0K3K0-A0K3L0, A0K3N0-A0K3P0, A0K3Y0, A0K4K0, A0K4F0, A0K4F0, A0K4F0, A0K4W0, A0K5C0, A0K5F0, A0K5SV0, A0K5Y0, A0K5Y0, A0M1K0, A0N0A6, A0N0B5, A0N2K0-A0N2L0, A0P0A1, A0P0A2, A0P0A4, A0P0A6-A0P1A0, A0P1G0- A0P1P0, B0C1E0, B0K1J0, X0A*
ADD DOMESTIC DELIVERY STANDARD AS PER SECTION 4.2	If your FSA* is in the range of P0V-T9X or X0B-X0G or Y0A-Y0B and your item is going to: Argentina, Austria, Bahamas, Barbados, Belgium, Belize, Brazil, Cayman Islands, Chile, Curacao, Cyprus, Denmark, Dutch Caribbean, El Salvador, Finland, France, Germany, Greece, Grenada, Guyana, Hungary, Iceland, Ireland, Israel, Italy, Kenya, Liechtenstein, Luxembourg, Monaco, Morocco, Netherlands, Norway, Poland, Portugal, Saint Lucia, San Marino, Sint Maarten (Dutch Part), Spain, St Kitts & Nevis, Sweden, Switzerland, Syria or United Kingdom.
	Тогонто
ADD ZERO DAYS	KOH, KOK-KOM, K7G, K7K-K7R, K8N-NOB, NOE-NOG, NOK, N1A-N4B, N4N,N4W, N4Z-N5A, N5V-N6P, N8N-N9K, P0A-P0G, P1H-P2A
ADD 1 DAY	NOC, NOH-NOJ, NOL-NOR*, N4G-N4L N4S-N4V, N4X, N5C-N5R, N7A-N8M, N9V-N9Y, P0H*, P0J-P0L*, P0M*, P0N-P0T*, P1A-P1C, P2B-P7L
ADD 4 DAYS	NOR1MO, POH1CO, POLOAZ, POLOAZ, POLOBZ, POLOBZ, POLOBB, POL1AO, POL1AO, POL1BO, POL1SO, POL1WO-POL1YO, POL2HO, POL2PO, POMOBZ, POM1CO, POM2SO, POM2SO, POM2ZO, POTOA1, POTOB1, POTOB2, POTOC7, POT1LO, POT1PO, POT1ZO, POT2LO, POT3AO-POT3BO, POVOA1, POVOA3, POVOA7, POVOB1, POVOB4-POVOB5, POVOB8-POVOC5, POVOC7-POV1BO, POV1EO-POV1JO, POV1MO-POV1NO, POV1VO-POV1WO, POV1YO-POV2AO, POV2GO, POV2LO, POV2PO, POV2YO-POV2ZO, POV3BO-POV3GO, POXOA5, POX1BO, POX1EO, POX1PO
	VANCOUVER
ADD ZERO DAYS	V0M, V0X, V1M, V1P, V1S, V1V-V2E, V2H, V2P-V7Y, V8A, V8L, V8N-V9E
ADD 1 DAY	VOA, VOB*, VOE*, VOG*, VOH, VOJ*, VOK*, VOL*, VON*, VOP*, VOR*, VOS*, VOV*, V1A-V1E, V1H,V1K-V1L, V1N, V1R, V1T, V2G, V2J-V2N, V7Z, V8B-V8K, V8M, V9G-V9Z, X1A,Y1A
ADD 4 DAYS	V0B1R0, V0C0A7-V0C0B1, V0C0B8, V0C1E0-V0C1G0, V0C1K0-V0C1L0, V0C1S0, V0C1Y0-V0C2B0, V0C2H0, V0C2R0-V0C2V0, V0C2X0 - V0C2Z0, V0E1S0, V0G0B1, V0G0B5, V0G1B0, V0G1B0, V0J0A2, V0J0B4, V0J0B6-V0J0B8, V0J0C4-V0J1A0, V0J1H0-V0J1K0, V0J1R0, V0J1T0, V0J1X0, V0J2B0, V0J2H0, V0J2K0, V0J2P0, V0J2T0-V0J2W0, V0J2Z0, V0J3B0-V0J3E0, V0J3J0-V0J3M0, V0J3T0, V0K0B3, V0K1N0-V0K1P0, V0L0A2-V0L0A3, V0L0A7-V0L1C0, V0L1H0-V0L1K0, V0L1M0, V0L1R0-V0L1X0, V0N0A6, V0N0B2, V0N0E4-V0N0E5, V0N1M0, V0N1Z0-V0N2B0, V0N2V0, V0N3L0, V0P0A1-V0P0A2, V0P0A4, V0P1B0, V0P1J0-V0P1L0, V0P1P0, V0P1S0, V0P1V0-V0P1W0, V0P1Z0, V0R0B3-V0R0B4, V0R1A0-V0R1B0, V0R2B0, V0R2J0, V0S1K0, V0S1K0, V0T, V0V0A2-V0V1E0, V0V1H0, V0W
ADD DOMESTIC DELIVERY STANDARD AS PER SECTION 4.2	If your FSA* is in the range of P0V-T9X or X0B-X0G or Y0A-Y0B and your item is going to: Australia, China, Hong Kong, Japan, Korea (South), Malaysia, New Zealand, Norfolk Island, Philippines, Singapore and Taiwan.
. DI	if that your complete postal code does not appear also where in the Transit Time table

Please verify that your complete postal code does not appear elsewhere in the Transit Time table.

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Table 27: Xpresspost – International delivery standards to select destinations

To: Destination	DEST. CODE	FROM: PROCESSING FACILITY			
	CODE	MONTREAL	Toronto	VANCOUVER	
Albania	AL	9	8	9	
Argentina	AR	13	13	14	
Australia	AU	15	14	14	
Austria	AT	8	8	9	
ahamas	BS	12	12	13	
arbados	ВВ	10	10	11	
elarus	BY	18	17	18	
elgium	BE	14	15	15	
elize	BZ	19	17	19	
razil	BR	21	21	22	
ayman Islands	KY	8	8	9	
nile	CL	20	20	21	
nina	CN	24	24	22	
olombia	со	18	18	19	
osta Rica	CR	15	14	15	
oatia	HR	8	7	9	
iracao	cw	8	9	9	
prus	CY	7	7	8	
ech Rep	CZ	7	7	8	
enmark	DK	11		12	
uador	EC	13	13	14	
Salvador	SV	21	20	21	
stonia	EE	12	11	12	
			17	17	
hiopia	ET FI	16	11	10	
nland		10	7		
ance	FR	7		8	
rmany	DE	7	7	8	
eece	GR	13	13	13	
enada	GD	19	20	20	
yana	GY	21	20	21	
ng Kong	нк	9	9	8	
ingary	HU	8	7	9	
land	IS	8	9	9	
dia	IN	12	12	13	
donesia	ID	13	13	11	
land	IE	13	12	13	
ael	IL	15	14	16	
aly	IT	10	9	9	
maica	JM	20	21	21	
pan	JP	8	8	8	
enya	KE	9	8	10	
orea (South)	KR	11	11	10	
tvia	LV	10	9	10	
banon	LB	9	10	10	
chtenstein	Ц	6	6	7	
huania	LT	17	16	18	
ıxembourg	LU	8	9	9	
acao	мо	9	9	8	
lalaysia	MY	14	14	12	
alta	МТ	16	15	16	
auritius	MU	17	18	18	
Mexico	MX	17	17	18	

To: Destination	DEST.	FROM: PROCESSING FACILITY			
	CODE	MONTREAL	Toronto	VANCOUVER	
Monaco	МС	7	7	8	
Morocco	MA	13	14	14	
Netherlands	NL	11	10	11	
New Zealand	NZ	16	16	16	
Norfolk Islands	NF	15	14	14	
Norway	NO	11	11	11	
Philippines	PH	15	14	14	
Poland	PL	14	14	15	
Portugal	PT	20	20	20	
Romania	RO	8	7	9	
Russia	RU	8	8	9	
Saint Lucia	LC	16	15	16	
Saint Maarten (Dutch Part)	SX	14	15	15	
San Marino	SM	9	9	9	
Saudi Arabia	SA	9	9	10	
Serbia	RS	12	11	12	
Singapore	SG	9	8	8	
Slovakia	SK	7	8	8	
Spain	ES	13	12	13	
St Kitts & Nevis	KN	23	22	23	
Sweden	SE	9	10	10	
Switzerland	СН	6	6	7	
Syria* not guaranteed	SY	27	25	27	
Taiwan	TW	16	14	14	
<b>Thailand</b>	TH	12	12	10	
Trinidad & Tobago	TT	23	23	24	
Jnited Arab Emirates	AE	4	4	5	
United Kingdom	GB	8	8	8	
Vietnam	VN	13	13	12	

The on-time delivery guarantee may be modified during a peak period (see canadapost.ca/notice) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume.

#### 5.8 Tracked Packet™ – International

In order to calculate the expected delivery time for Tracked Packet – International, follow these steps:

- Use Table 28: Transit time Tracked Packet International to determine to which of the three processing facilities you item will be forwarded to based on your originating FSA. Retain the number of additional business days to add to the delivery standard. If your FSA\* is in the range of POV-T9X, X0B-X0G and Y0A-Y0B you will need to use the instructions in Section 4.2 to determine the domestic Xpresspost standard between your FSA and the Forward Processing Facility identified.
- 2. Determine the applicable delivery standard, considering the processing facility determined in step 1, using Table 29: Tracked Packet International delivery standards.
- 3. Add the number of additional business days retained in step 1 to the delivery standard in step 2.

**NOTE:** Delivery standards for Tracked Packet – International are not guaranteed.

Table 28: Transit time - Tracked Packet - International

	Montreal
ADD ZERO DAYS	G0A, G0M-G0S, G0X*, G0Y-G4A, G5A, G5V-G7A, G8T-G9X, G1A-G9X, H1A-J0L, J0N-J0W*, J0X, J1A-J9L, K1A-K4A
ADD 1 DAY	A0A-A0E*, A0G * , A0H*, A0J * , A0L , A0M* , A0N * , A1A-A2N , A5A-B0C * , B0E-B0K * , B0L-E2S , E3A-E3G , E3N-E5A , E5C-E9H , G0C-G0G * , G0H-G0L , G0T-G0W * , G4R-G4Z , G5B-G5T , G7B-G8P , H0M , J0Y * , J0Z , J9P-K0G , K0J , K4B-K7C , K7H , K7S-K8H
ADD 2 DAYS	A0K*, A0P*, A0R, A2V, E2V, E3L, E5B, X0A0A1, X0A0H0, X0A1H0

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ADD 4 DAYS	G0G0A2-G0G0A4, G0G0A6-G0G0A7, G0G0A9, G0G0B3-G0G0B5, G0G0B7-G0G0B9, G0G0C5-G0G0C8, G0G1C0-G0G1G0, G0G1J0, G0G1M0-G0G1N0, G0G1S0-G0G1T0, G0G1W0, G0G1Z0, G0G2C0, G0G2G0, G0G2P0-G0G2T0, G0G2W0-G0G2Z0, G0W0A4, G0W0C2, G0W1C0, G0W3B0-G0W3C0, G0X0E5, G0X0E9, G0X3M0, G0X3P0-G0X3R0, J0M, J0W2C0, J0Y0A1-J0Y0A2, J0Y0A5, J0Y2X0, J0Y3B0, J0Y3H0, X0A0A3, X0A0W0			
ADD 6 DAYS	A0E3B0, A0G0B3, A0G0B8, A0G0C9, A0G0E8, A0G0H5, A0G0J5, A0G0J8, A0G1R0, A0G1W0, A0G2B0, A0G2W0-A0G2X0, A0G3V0, A0G3Z0-A0G4B0, A0G4H0, A0H0B8, A0H0B9, A0H0C3, A0H1L0, A0H1N0, A0H2C0, A0H2J0, A0J0B1-A0J0B2, A0J1K0, A0J1L0, A0J1N0, A0K0A1-A0K0A2, A0K0A5, A0K0A7-A0K0A8, A0K0B1, A0K0B3, A0K0B5, A0K0B7, A0K0C1-A0K0C2, A0K0C6, A0K0C8-A0K0C9, A0K0C9, A0K0E9-A0K0G3, A0K0G8-A0K0H1, A0K0H3-A0K0H5, A0K0H7-A0K0J3, A0K0J6, A0K0J9-A0K0K1, A0K0K3-A0K1A0, A0K1C0, A0K1J0-A0K1P0, A0K1T0-A0K1W0, A0K1Y0-A0K1Z0, A0K2B0, A0K2G0-A0K2J0, A0K2N0-A0K2X0, A0K3K0-A0K3L0, A0K3N0-A0K3P0, A0K3Y0, A0K440, A0K440, A0K440, A0K440, A0K440, A0K440, A0K440, A0K440, A0K40, A0K40, A0K40, A0K40, A0K40, A0K40, A0K40, A0K40, A0K40, A0P0A1, A0P0A2, A0P0A4, A0P0A6-A0P1A0, A0P1G0- A0P1P0, B0C1E0, B0K1J0, X0A*			
ADD DOMESTIC DELIVERY STANDARD AS PER SECTION 4.2	If your FSA* is in the range of P0V-T9X or X0B-X0G or Y0A-Y0B and your item is going to: Belgium, Croatia, Denmark, Estonia, Finland, France, Germany, Ireland, Latvia, Luxembourg, Malta, Netherlands, Spain, Sweden, Switzerland or United Kingdom.			
	Тогонто			
ADD ZERO DAYS	K0H, K0K-K0M, K7G, K7K-K7R, K8N-N0B, N0E-N0G, N0K, N1A-N4B, N4N,N4W, N4Z-N5A, N5R-N6P, N8N-N9K, P0A-P0G, P1H-P2A			
ADD 1 DAY	NOC, NOH-NOJ, NOL-NOR*, N4G-N4L N4S-N4V, N4X, N5C-N5R, N7A-N8M, N9V-N9Y, P0H*, P0J-P0L*, P0M*, P0N-P0T*, P1A-P1C, P2B-P7L			
ADD 4 DAYS	NOR1MO, POH1CO, POLOA2, POLOA7, POLOB2, POLOB4-POLOB5, POL1AO, POL1HO, POL1SO, POL1WO-POL1YO, POL2HO, POL2PO, POM0B3, POM1CO, POM2SO, POM2XO, POM2ZO, POTOA1, POTOB1-POTOB2, POTOC7, POT1LO, POT1PO, POT1ZO, POT2LO, POT3AO-POT3BO, POVOA1, POVOA3, POVOA7, POVOB1, POVOB4-POVOB5, POVOB8-POVOC5, POVOC7-POV1BO, POV1EO-POV1JO, POV1MO-POV1NO, POV1VO-POV1WO, POV1YO-POV2AO, POV2GO, POV2LO, POV2PO, POV2YO-POV2ZO, POV3BO-POV3GO, POXOA5, POX1BO, POX1EO, POX1PO			
	VANCOUVER			
ADD ZERO DAYS	V0M, V0X, V1M, V1P, V1S, V1V-V2E, V2H, V2P-V8A, V8L, V8N-V9E			
ADD 1 DAY	V0A, V0B*, V0E*, V0G*, V0H, V0J*, V0K*, V0L*, V0N*, V0P*, V0R*, V0S*, V0V*, V1A-V1E, V1H, V1K-V1L, V1N, V1R, V1T, V2G, V2J-V2N, V7Z, V8B-V8K, V8M, V9G-V9Z, X1A, Y1A			
ADD 4 DAYS	V0B1R0, V0C0A7-V0C0B1, V0C0B8, V0C1E0-V0C1G0, V0C1K0-V0C1L0, V0C1S0, V0C1Y0-V0C2B0, V0C2H0, V0C2R0-V0C2V0, V0C2X0 - V0C2Z0, V0E1S0, V0G0B1, V0G0B5, V0G1B0, V0G1N0, V0J0A2, V0J0B4, V0J0B6-V0J0B8, V0J0C4-V0J1A0, V0J1H0-V0J1K0, V0J1R0, V0J1T0, V0J1X0, V0J2B0, V0J2H0, V0J2R0, V0J2P0, V0J2T0-V0J2W0, V0J2Z0, V0J3B0-V0J3E0, V0J3J0-V0J3M0, V0J3T0, V0K0B3, V0K1N0-V0K1P0, V0L0A2-V0L0A3, V0L0A7-V0L1C0, V0L1H0-V0L1K0, V0L1M0, V0L1R0-V0L1X0, V0N0A6, V0N0B2, V0N0E4, V0N1M0, V0N1Z0-V0N2B0, V0N2V0, V0N3L0, V0P0A1-V0P0A2, V0P0A4, V0P1B0, V0P1J0-V0P1L0, V0P1P0, V0P1S0, V0P1V0-V0P1W0, V0P1Z0, V0R0B3-V0R0B4, V0R1A0-V0R1B0, V0R2B0, V0R2J0, V0S1K0, V0T, V0V0A2-V0V1E0, V0V1H0, V0W			
ADD DOMESTIC DELIVERY STANDARD AS PER SECTION 4.2	If your FSA* is in the range of P0V-T9X or X0B-X0G or Y0A-Y0B and your item is going to: Australia, Malaysia, New Zealand or Singapore.			
. 51				

<sup>\*</sup> Please verify that your complete postal code does not appear elsewhere in the Transit Time table.

Table 29: Tracked Packet – International delivery standards

To: Destination	DEST.	From: Processing facility		
	CODE	MONTREAL	TORONTO	VANCOUVER
Australia	AU	18	17	17
Austria	AT	10	9	11
Belgium	BE	16	17	17
Brazil	BR	24	24	25
Croatia	HR	9	9	10
Denmark	DK	14	13	15
Estonia	EE	15	13	15
Finland	FI	10	11	11
France	FR	9	9	10
Germany	DE	8	8	9
Hong Kong	НК	12	12	11
Hungary	HU	10	9	11
celand	IS	9	10	10
reland	IE	15	14	15
srael	IL	16	15	17
taly	IT	11	10	10
Japan	JP	12	11	11
Corea, South	KR	13	14	13
.atvia	LV	11	10	11
ebanon	LB	11	12	12
ithuania	LT	19	18	20
uxembourg	LU	8	8	9
Malaysia	MY	17	17	15
Malta	MT	13	12	13

To: Destination	DEST.	FROM: PROCESSING FACILITY		
	CODE	MONTREAL	Toronto	VANCOUVER
Netherlands	NL	13	12	13
New Zealand	NZ	18	18	17
Norway	NO	13	13	13
Poland	PL	15	15	16
Portugal	PT	21	21	21
Singapore	SG	11	10	11
Spain	ES	13	13	13
Sweden	SE	11	11	12
Switzerland	СН	11	11	12
Turkey	TR	11	11	12
United Kingdom	GB	10	10	10

The on-time delivery guarantee may be modified during a peak period (see canadapost.ca/notice) or suspended due to causes beyond Canada Post's reasonable control, including, but not limited to, acts of God, epidemics, labour disruptions, equipment failures or unanticipated surges in volume.

#### 5.9 International Parcel™

The estimated delivery standards for International Parcel are:

• International Parcel - Air 6 to 10 business days • International Parcel - Surface 4 to 12 weeks

#### 5.10 Small Packet™

The estimated delivery standard to international destinations are:

• Small Packet – Air 6 to 12 business days • Small Packet – Surface 4 to 12 weeks

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